

ELK RIVER Docket: 1362319

Postal Regulatory Commission

Submitted 1/4/2012 3:14:47 PM

Filing ID: 79305

Accepted 1/4/2012

*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review

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Page	Document	
1.	<u>Request/approval to study for discontinuance (04/27/2011)</u>	<input checked="" type="checkbox"/>
2.	<u>Notice (if appropriate) to Headquarters of suspension</u>	<input checked="" type="checkbox"/>
3.	<u>Notice (if appropriate) to customers/district personnel of suspension</u>	<input checked="" type="checkbox"/>
4.	<u>Highway map with community highlighted (05/25/2011)</u>	<input checked="" type="checkbox"/>
5.	<u>Eviction notice (if appropriate) (05/25/2011)</u>	<input checked="" type="checkbox"/>
6.	<u>Building inspection report and original photos of building deficiencies (if appropriate) (05/25/2011)</u>	<input checked="" type="checkbox"/>
7.	<u>Post Office and community photos (05/25/2011)</u>	<input checked="" type="checkbox"/>
8.	<u>PS Form 150, Postmaster Workload Information (05/27/2011)</u>	<input checked="" type="checkbox"/>
9.	<u>Worksheet for calculating work service credit (05/25/2011)</u>	<input checked="" type="checkbox"/>
10.	<u>Window transaction record (05/25/2011)</u>	<input checked="" type="checkbox"/>
11.	<u>Record of incoming mail (05/25/2011)</u>	<input checked="" type="checkbox"/>
12.	<u>Record of dispatched mail (05/25/2011)</u>	<input checked="" type="checkbox"/>
13.	<u>Administrative postmaster/OIC comments (05/20/2011)</u>	<input checked="" type="checkbox"/>
14.	<u>Inspection Service/local law enforcement vandalism reports (05/26/2011)</u>	<input checked="" type="checkbox"/>
15.	<u>Post Office fact sheet (07/06/2011)</u>	<input checked="" type="checkbox"/>
16.	<u>Community fact sheet (07/06/2011)</u>	<input checked="" type="checkbox"/>
17.	<u>Alternate service options/cost analysis (07/06/2011)</u>	<input checked="" type="checkbox"/>
18.	<u>Form 4920, Post Office Fact Sheet (07/06/2011)</u>	<input checked="" type="checkbox"/>
19.	<u>Reccomendation and Service Replacement Type (05/26/2011)</u>	<input checked="" type="checkbox"/>
20.	<u>Questionnaire instruction letter to postmaster/OIC (06/09/2011)</u>	<input checked="" type="checkbox"/>
21.	<u>Cover letter, questionnaire, and enclosures (06/06/2011)</u>	<input checked="" type="checkbox"/>
22.	<u>Returned customer questionnaires and Postal Service response letters (06/06/2011)</u>	<input checked="" type="checkbox"/>
23.	<u>Analysis of questionnaires (07/06/2011)</u>	<input checked="" type="checkbox"/>
24.	<u>Community meeting roster (07/01/2011)</u>	<input checked="" type="checkbox"/>
25.	<u>Community meeting analysis (07/01/2011)</u>	<input checked="" type="checkbox"/>
26.	<u>Community meeting letter (Need to set before questionnaire if not held before) (06/01/2011)</u>	<input checked="" type="checkbox"/>
27.	<u>Petition and Postal Service response letter (if appropriate) (01/01/1900)</u>	<input checked="" type="checkbox"/>
28.	<u>Congressional inquiry and Postal Service response letter (if appropriate) (01/01/1900)</u>	<input checked="" type="checkbox"/>
29.	<u>Proposal checklist (07/06/2011)</u>	<input checked="" type="checkbox"/>
30.	<u>District notification to Government Affairs (07/13/2011)</u>	<input checked="" type="checkbox"/>
31.	<u>Instructions to postmaster/OIC to post proposal (07/07/2011)</u>	<input checked="" type="checkbox"/>
32.	<u>Invitation for comments exhibit (07/13/2011)</u>	<input checked="" type="checkbox"/>
33.	<u>Proposal exhibit</u>	<input checked="" type="checkbox"/>
34.	<u>Comment form exhibit (07/07/2011)</u>	<input checked="" type="checkbox"/>

35.	<u>Instructions for postmaster/OIC to remove proposal</u> (08/30/2011)	<input checked="" type="checkbox"/>
36.	<u>Round-date stamped proposals and invitations for comments from affected offices</u> (09/15/2011)	<input checked="" type="checkbox"/>
37.	<u>Notification of taking proposal and comments under internal consideration</u> (08/30/2011)	<input checked="" type="checkbox"/>
38.	<u>Proposal comments and Postal Service response letters</u> (07/18/2011)	<input checked="" type="checkbox"/>
39.	<u>Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate)</u> ()	<input checked="" type="checkbox"/>
40.	<u>Proposal Analysis of comments</u> (09/15/2011)	<input checked="" type="checkbox"/>
41.	<u>Revised proposal (if appropriate)</u> (09/15/2011)	<input checked="" type="checkbox"/>
42.	<u>Updated PS Form 4920 (if appropriate)</u> (07/06/2011)	<input checked="" type="checkbox"/>
43.	<u>Certification of record</u> (09/15/2011)	<input checked="" type="checkbox"/>
44.	<u>Log of Post Office discontinuance actions</u> (09/15/2011)	<input checked="" type="checkbox"/>

Below is the letters that need to go out and forms to complete for Posting the Final Determination for ELK RIVER

ELK RIVER Docket: 1362319 - 83827	
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Page	Document
41.	<u>Revised proposal (if appropriate) (09/15/2011)</u>
42.	<u>Updated PS Form 4920 (if appropriate) (07/06/2011)</u>
43.	<u>Certification of record (09/15/2011)</u>
44.	<u>Log of Post Office discontinuance actions (09/15/2011)</u>
45.	<u>Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (09/16/2011)</u>
46.	<u>Headquarters' acknowledgment of receipt of record (09/22/2011)</u>
47.	<u>Final determination from Headquarters (11/08/2011)</u>
48.	<u>Instruction letter to postmaster/OIC on posting (11/23/2011)</u>
49.	<u>Round-date stamped final determination cover sheets ()</u>
50.	<u>Postal Bulletin Post Office Change Announcement ()</u>
51.	<u>Vice president, Delivery and Retail, instruction letter (11/08/2011)</u>

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04/27/2011

KATHERINE NASH
DISTRICT MANAGER
SEATTLE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the ID-01 congressional district.

Post Office Name:	ELK RIVER
Zip+4 Code:	83827-9998
EAS Level:	55
Finance Number:	152800
County:	Latah
Proposed Admin Office:	DEARY
ADMIN Miles Away:	27.0
Near Office Name:	BOVILL
Near Miles Away:	17.0
Number of Customers:	
Post Office Box:	92
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	1
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	93
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster passed away on 07/23/2008.

The Elk River Post Office is earning under two hours per day with shrinking revenue and lower mail volume. The office has been vacant since 7/28/2008. We can provide regular and effective service by Highway Contract Route to the Elk River community from the Deary ID Post Office 27 miles away. This remote area can be served by the Highway Contract Route that is currently delivering and picking up the mail.

ELIZABETH JENKINS
Manager, Post Office Operations

Approval to Study for Discontinuance:

KATHERINE NASH
DISTRICT MANAGER
SEATTLE PFC

04/27/2011

DATE



Docket: 1362319

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: ELK RIVER State: ID Zip Code: 83827
Area: WESTERN District: SEATTLE PFC
Congressional District: ID-01 County: Latah
EAS Grade: 55 Finance Number: 152800
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

- There was no Emergency Suspension for this office

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 07/06/2011
Fax No: (206) 442-6167



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: ELK RIVER State: ID Zip Code: 83827
Area: WESTERN District: SEATTLE PFC
Congressional District: ID-01 County: Latah
EAS Grade: 55 Finance Number: 152800
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 07/06/2011
Fax No: (206) 442-6167



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202 Main St

Elk River, ID 83827-9700

More map. Less scrolling.

the new
mapquest

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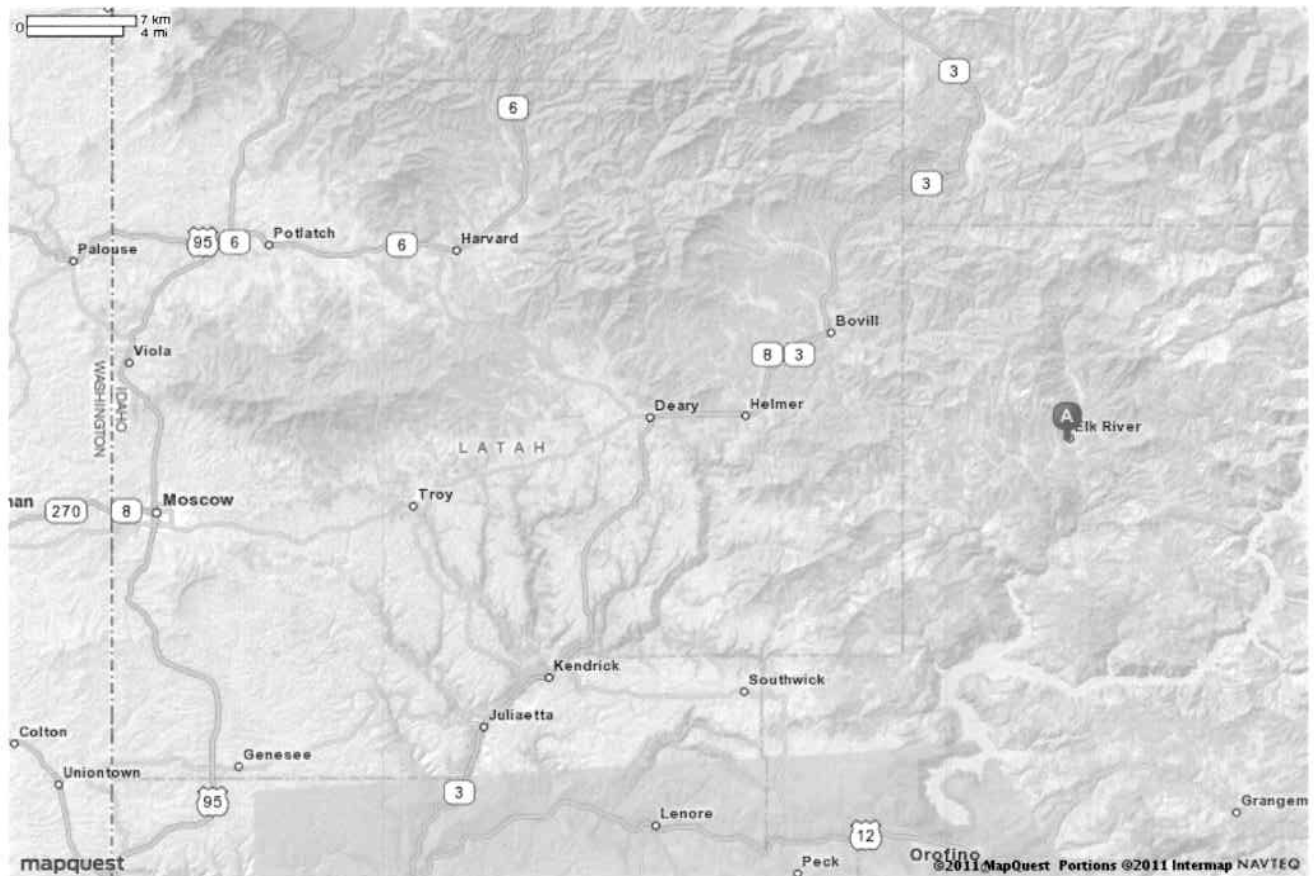
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**202 Main St**

Elk River, ID 83827-9700

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Building Inspection Report

A. Office

Name: ELK RIVER State: ID Zip Code: 83827
Area: WESTERN District: SEATTLE PFC
Congressional District: ID-01 County: Latah
EAS Grade: 55 Finance Number: 152800
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 07/06/2011
Fax No: (206) 442-6167



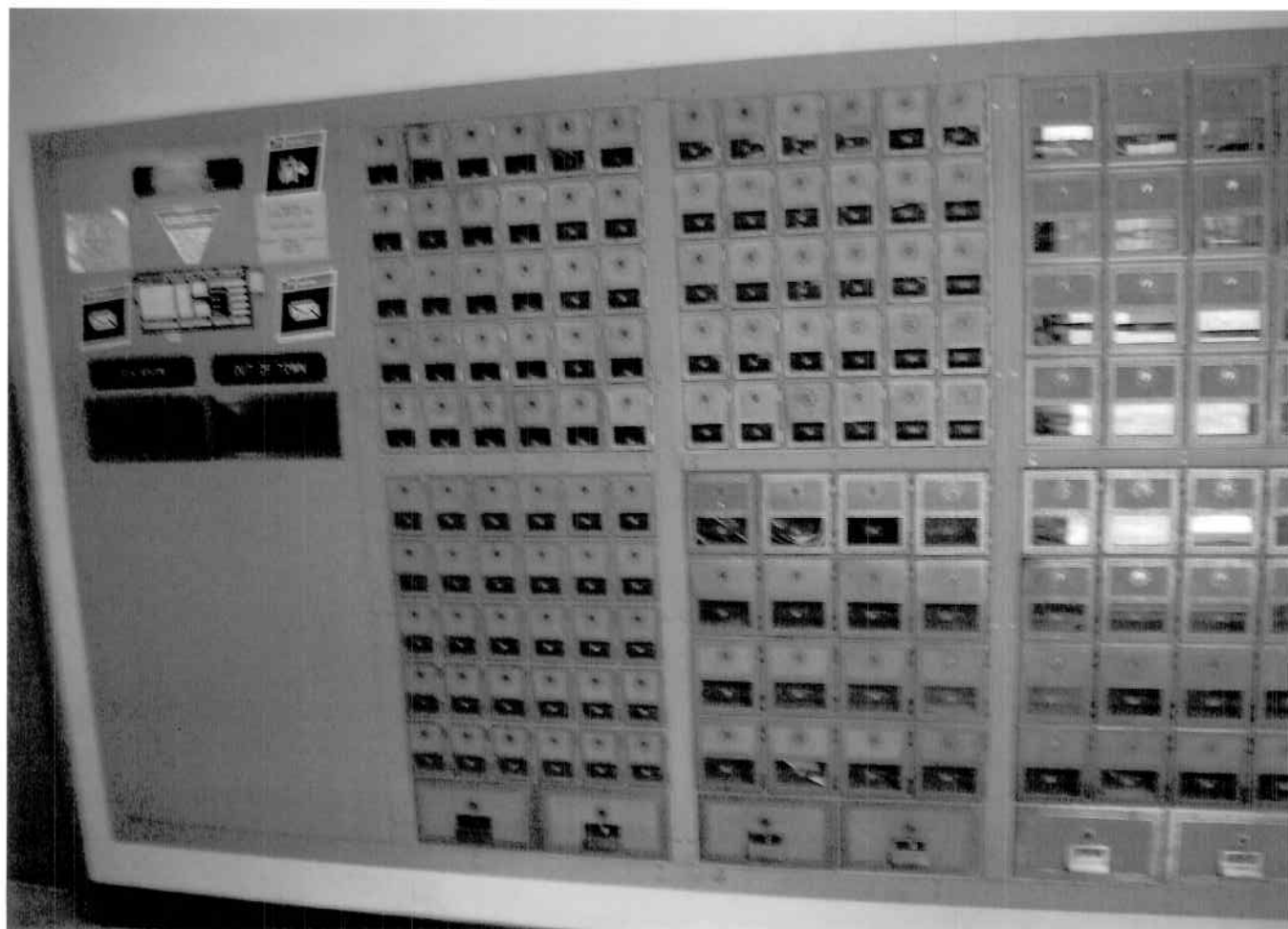




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PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code ELK RIVER, ID 83827		Postmaster's Signature	Date
District Office, State & Zip Code SEATTLE PFC, WA 98109		District Manager's Signature Katherine Nash	Date 05/27/2011
(Check Box)			
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		55
2.	Finance Number	(1-6)	152800
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	92
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	1
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	92	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	1	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: ELK RIVER
 Office Zip+4: 83827 -9998 District: SEATTLE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>92</u>	X 1.0	=	<u>92</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>1</u>	X 1.0	=	<u>1</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>93</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>1</u> units	=	<u>0.50</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>25.50</u>

Activity WSCs 93 + Revenue WSCs = 25.50 Base WSCs 118.50 = EAS Grade E

Previous evaluation: EAS grade 55

Effective date of change in service hours: _____ (if appropriate)
 (when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

DOREEN KAROLY

DOREEN.R.KAROLY@USPS.GOV

Printed Name

Signature

SEATTLE PFC District Review Coordinator

05/25/2011

Title

Date

Window Transaction Survey

GUY BENNETT

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Services (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 05/07	0	0	0	0	0	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	4	2	1	0	0	0	0	3
Tue - 05/10	4	3	0	0	0	0	3	6
Wed - 05/11	6	5	4	0	0	0	7	4
Thu - 05/12	9	0	0	0	0	0	0	0
Fri - 05/13	3	3	0	0	1	0	0	0
Sat - 05/14	0	0	0	0	0	0	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	6	7	0	0	0	0	9	0
Tue - 05/17	5	2	1	0	0	0	5	0
Wed - 05/18	8	1	0	0	0	0	1	3
Thu - 05/19	5	2	0	0	0	0	2	0
Fri - 05/20	0	0	0	2	0	0	1	0
TOTALS	50	25	6	2	1	0	28	16
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	4.3	3.0	1.3	1.1	0.3	0.0	5.6	2.1
Average Number Daily Transactions:								
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Average Number Daily								

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 ELK RIVER 83827 - 9998

Dates Recorded 05/07/2011 through 05/20/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/07	94	55	23	12	8	1	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	58	29	19	61	9	1	0	0
Tue - 05/10	43	40	11	28	4	1	0	0
Wed - 05/11	70	35	8	13	6	4	0	0
Thu - 05/12	108	38	9	9	6	2	0	0
Fri - 05/13	102	48	12	7	1	2	0	0
Sat - 05/14	74	36	5	11	4	2	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	175	40	8	82	11	5	0	0
Tue - 05/17	33	52	5	19	3	2	0	0
Wed - 05/18	68	52	4	25	3	3	0	0
Thu - 05/19	90	49	4	19	3	0	0	0
Fri - 05/20	70	25	48	0	5	5	0	0
TOTALS	985	499	156	286	63	28	0	0
Daily Average	82.1	41.6	13.0	23.8	5.3	2.3	0.0	0.0

Signature of Person Making Count:

Printed Name:

Date:

GUY BENNETT

GUY BENNETT

05/25/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4

ELK RIVER 83827 - 9998

Dates Recorded

05/07/2011 through 05/20/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/07	3	0	0	0	0	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	20	2	0	0	6	0	0	0
Tue - 05/10	12	1	1	0	1	2	0	0
Wed - 05/11	10	0	0	0	6	0	0	0
Thu - 05/12	18	1	0	0	3	0	0	0
Fri - 05/13	14	0	0	0	1	0	0	0
Sat - 05/14	10	0	0	0	0	0	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	29	1	1	0	4	2	0	0
Tue - 05/17	17	0	2	0	1	0	0	0
Wed - 05/18	7	0	0	0	0	0	0	0
Thu - 05/19	13	0	0	0	3	0	0	0
Fri - 05/20	20	1	0	0	0	2	0	0
TOTALS	173	6	4	0	25	6	0	0
Daily Average	14.4	0.5	0.3	0.0	2.1	0.5	0.0	0.0

Signature of Person Making Count:

GUY BENNETT

Printed Name:

GUY BENNETT

Date:

05/25/11



05/20/2011

OIC/POSTMASTER

SUBJECT: ELK RIVER Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the ELK RIVER Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the ELK RIVER Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to DOREEN KAROLY by 06/03/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>92</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>1</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>93</u>

If you have any comments on alternate means of providing services to the ELK RIVER customers, please provide them below:

DOREEN KAROLY
Post Office Review Coordinator

Comments:

cc: Official Record



05/26/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the ELK RIVER Post Office, 83827 - 9998, located in Latah County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

DOREEN KAROLY
Post Office Review Coordinator
SEATTLE PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name	ELK RIVER	ZIP+4	83827-9998
Congressional District	ID-01	Date	07/06/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

The building appears to be structurally sound.

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? No

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

There are no suitable alternate quarters.

5. List potential CPO sites.

The Elk River Lodge is a potential CPO site.

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

N/A

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

There are no career employees. The OIC will be relocated to another facility.

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail is received and dispatched by an HCR. Converting to street delivery will reduce one trip made by the HCR driver.

How many Post Office boxes are installed? 170

How many Post Office boxes are used? 92

What are the window service hours? 08:00 - 12:00 - 12:30 - 15:30 M-F

Closed S

What are the lobby hours? 24 M-F

24 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

No cases of mail theft or vandalism have been reported.

Post Office Survey Sheet(continued)

Docket: 1362319 - 83827

Page Nbr: 15

Page Nbr: 2

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? <u>There are some small appliances, two chairs and one student desk that do not belong to the USPS.</u>
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. <u>Potential CBU sites will have to be determined at a later date by the administrative Postmaster.</u>
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? <u>Unknown at this time</u>
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? <u>HCR</u></p> <p>b. Will this change result in the route being overburdened? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, what accommodations will be made to adjust the route? _____</p> <p>c. How many boxes and miles will be added to the route? <u>100, box 1.00 Miles</u></p> <p>d. What would be the additional annual expense if the route is increased? <u>10094</u></p> <p>e. What is the one-time cost of CBU/parcel locker installation (if appropriate)? <u>8500</u></p> <p>f. At what time of the day does the carrier begin delivery to the community? <u>08:30</u></p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? <u>0</u></p>
14.	<p>Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less</p> <p><u>The group 5 P.O. box fees are the same in Elk River, Bovill and Deary.</u></p>

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>ELK RIVER</u>	ZIP+4	<u>83827-9998</u>
Congressional District	<u>ID-01</u>	Date	<u>07/06/2011</u>

1. Incorporated? ☒ Yes ☐ No
Local government provided by: Mayor Council
Police protection provided by: Clearwater County Sheriff
Fire protection provided by: Volunteer Fire Dept
School location: Bovill and Deary
2. What population growth is expected? (Please document your source)
The population has declined by 0.75% in the last 5 years.
3. What residential, commercial, or business growth is expected? (Please document your source)
No commercial growth is expected.
History. (Are there any special historical events related to the community?
Are there any special community events to consider?
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
There are some local events planned throughout the year. Sporting events increase seasonally.
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
This isolated community at the end of the highway is made up of retirees, loggers, ranchers, commuters and tourists.
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center. Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
There is a public bulletin board.

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: ELK RIVER

Office Zip+4: 83827 -9998

District: SEATTLE PFC

1. Enter the number of additional boxes to be added to the route 92 x 3.64 hours per year 334.88

2. Enter the number of additional miles to be added to the route 1.00 x 10.40 hours per year 10.40

Total time added to the route 345.28

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 23.00

Total additional compensation (HCR hourly rate x total time added to the route) 7,941.44

Rural Route Cost Analysis Form

Docket: 1362319 - 83827

Item Nbr: 17

Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: ELK RIVER
Office Zip+4: 83827 -9998 District: SEATTLE PFC

- | | | | | |
|----|---|-------------|-----------------------|-------------|
| 1. | Enter the number of additional boxes to be added to the rural route | <u>0</u> | | |
| 2. | Enter the number of additional miles to be added to the route | <u>0.00</u> | | |
| | Enter the volume factor | <u>0.00</u> | | |
| | Total (additional boxes x volume factor) | | | <u>0.00</u> |
| 3. | Enter the number of additional boxes to be added to the rural route | <u>0</u> | | |
| | Centralized boxes | <u>0.00</u> | x 1.00 Min | <u>0.00</u> |
| | Regular L route boxes | <u>0.00</u> | x 1.82 Min | <u>0.00</u> |
| | Regular Non-L route boxes | <u>0.00</u> | x 2.00 Min | <u>0.00</u> |
| | Total additional box allowance | | | <u>0.00</u> |
| 4. | Enter the number of additional daily miles to be added to the rural route | <u>0.00</u> | x 12 Mileage Standard | <u>0.00</u> |
| | Total additional minutes per week
(miles carried to two decimal places) | | | <u>0.00</u> |
| 5. | Total additional annual minutes (additional minutes per week year) | <u>0.00</u> | x 52 Weeks | <u>0.00</u> |
| 6. | Total additional annual hours (additional annual minutes/ 60 minutes per hour) | <u>0.00</u> | / 60 Minutes | <u>0.00</u> |
| 7. | Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated) | <u>0.00</u> | | |
| | Total Annual Cost (additional annual hours x rural cost per hour) | | | <u>0.00</u> |
| 8. | Enter lock pouch allowance (if applicable) | | | <u>0.00</u> |
| | Total annual cost for alternate service (annual cost minus lock pouch allowance) | | | <u>0.00</u> |

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 07/06/2011																								
2. Post Office Name ELK RIVER		3. State and ZIP + 4 Code ID, 83827-9998																										
4. District, Customer Service SEATTLE PFC	5. Area, Customer Service WESTERN	6. County Latah	7. Congressional District ID-01																									
8. Reason for Proposal to Discontinue The Elk River Post Office is earning under two hours per day with shrinking revenue and lower mail volume. The office has been vacant since 7/28/2008. We can provide regular and effective service by Highway Contract Route to the Elk River community from the Deary ID Post Office 27 miles away. This remote area can be served by the Highway Contract Route that is currently delivering and picking up the mail.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: passed away Occupied 07/23/2008 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) EAS-55 Downgraded from EAS-55 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 08:00 - 12:00 - 12:30 - 15:30 Sat Closed Total Window Hours Per Week a. Lobby Time M-F 24 Sat 24 37.00																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 92 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 1 f. Total 93 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 14.20		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td>123</td><td>14</td></tr> <tr><td>b. Newspaper</td><td>36</td><td>0</td></tr> <tr><td>c. Parcel</td><td>7</td><td>2</td></tr> <tr><td>d. Other</td><td>0</td><td>0</td></tr> <tr><td>e. Total</td><td>166</td><td>16</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>0</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	123	14	b. Newspaper	36	0	c. Parcel	7	2	d. Other	0	0	e. Total	166	16	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	123	14																										
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c. Parcel	7	2																										
d. Other	0	0																										
e. Total	166	16																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY		Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)																								
2008		\$ 10,828	\$ 23025	\$7,713																								
2009		\$ 10,187																										
2010		\$ 9,964																										
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 07/31/2014 Annual Lease \$ 5760 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: Elk River building Lease is a ten year lease which does not expire until July 31, 2014. There is no 30-day termination clause.																												
17. Schools, Churches and Organization in Service Area: No: 2 There is one church and the Syringa Club.		19. Administrative/Emanating Office (Proposed): Name DEARY EAS Level 13 Miles Away 27.0 Window Service Hours: M-F 7:45 to 12:00 - 12:45 SAT 9:30 to 10:30 Lobby Hours: M-F 24 SAT 24 PO Boxes Available: 8																										
18. Businesses in Service Area: No: 5 There are five small businesses in the area.		20. Nearest Post Office (if different from above): Name BOVILL EAS Level 11 Miles Away 17.0 Window Service Hours: M-F 4:00 SAT Lobby Hours: M-F 24 SAT 24 PO Boxes Available: 43																										
21. Prepared by																												
Printed Name and Title DOREEN KAROLY		Signature DOREEN KAROLY		Telephone No. AC () (206) 442-6171																								
PO Discontinuance Coordinator Name DOREEN KAROLY		Telephone No. AC () (206) 442-6171		Location SEATTLE, WA																								



A. Office

Name: ELK RIVER State: ID Zip Code: 83827
Area: WESTERN District: SEATTLE PFC
Congressional District: ID-01 County: Latah
EAS Grade: 55 Finance Number: 152800
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 07/06/2011
Fax No: (206) 442-6167



06/09/11

OIC/POSTMASTER

SUBJECT: ELK RIVER Post Office

Enclosed are questionnaires addressed to customers of the ELK RIVER Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/30/2011 for further review.

Doreen Karoly
Post Office Review Coordinator
Enclosures

USPS CSDC
PO Box 90409
Seattle WA 98109-9402

First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

POCKET NO. 83827
M NO. 21
PAGE 2

POSTAL CUSTOMER
ELK RIVER POST OFFICE
ELK RIVER ID 83827

UNITED STATES POSTAL SERVICE

Dear Valued Postal Customer:

We value you as our customer, and wish to inform you that the Elk River Post Office is under study for discontinuance. If discontinuance is approved, the PO Boxes that are currently installed in the Elk River Post Office would be closed. An alternate form of service would be provided to customers, and mail would be distributed from the Deary Main Office in Deary, ID.

If the Elk River Post Office is closed, we will continue to provide retail postal services at the Deary Post Office. At first, your Elk River PO Box address will be distributed at the Deary Post Office as "will call." Your Elk River PO Box address may ultimately require changing to a street address delivered by a highway contract route from the Deary Post Office. If you wish, you could rent a new PO Box in Deary or in another Post Office.

If you would like an opportunity to discuss this with us, postal representatives will be at the Andrew Bloom Community Center at 112 S. 2nd St on June 30, 2011 from 4:00 PM to 6:00 PM to answer questions and provide information on your mail service.

In order for the USPS to know your opinions, we ask that you fill out the accompanying survey and return to the address below. If you wish, you may hand your completed survey to a clerk at this postal unit. Your response on the enclosed survey will enable us to determine a course of action that has less impact on our customers. If you have any questions, please contact Doreen Karoly at 206-442-6171.

Sincerely,



Elizabeth Jenkins, Manager, Post Office Operations Area 6

USPS CSDC
PO Box 90409
Seattle WA 98109-9402

Place Postage Here
Cannot be mailed
without postage

USPS CSDC
PO Box 90409
Seattle WA 98109-9402



DOCKET NO. 83827
 ITEM NO. 21
 P# 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
b. Mail letters at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
c. Mail parcels at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
d. Pick up Post Office Box mail at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
h. Sending Express Mail: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
i. Buying stamp-collecting material _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: _____ Miles one way: _____ Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: _____

Name: _____
 (Please print your name)

Address: _____ City: _____ ZIP Code: _____
 (Mailing Address)

Telephone number: _____ Date: _____

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

RALPH ENGLISH

PO BOX 186
ELK RIVER, ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink that reads "Elizabeth Jenkins". The signature is written in a cursive, flowing style.

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



07/06/2011

LARRY YOCKEY

PO BOX 87
, ELK RIVER, ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

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Sincerely,

A handwritten signature in dark ink that reads "Elizabeth Jenkins". The signature is written in a cursive, flowing style.

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK River, Id	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1/2 to 1
b. Mail letters at:	ELK River, Id	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/2 to 1
c. Mail parcels at:	ELK River, Id	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1/2 to 1
d. Pick up Post Office Box mail at:	ELK River, Id	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/2 to 1
e. Picking up general delivery mail:	ELK River, Id	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/2 to 1
f. Buying money orders:	ELK River, Id	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1/2 to 1
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
	at: ELK River, Id	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/2 to 1
h. Sending Express Mail:	ELK River, when needed	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/2 to 1
i. Buying stamp-collecting material	VIA at ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	1/2 to 1
Additional Comments: All P.O. business is done at ELK River as needed.						

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: ELK River, Id Miles one way: 1/2-1 mi Comment: Only P.O. within our Area

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: I am a disabled Vet who gets all my meds from the VIA thru the mail. I and many others in ELK River are disabled or retired and are on a fixed income. I only travel when necessary and may only get to the area where another P.O. is maybe every 2 mo. Closing ELK River would create a real hardship to me and others like me

Name: Larry Yockey
(Please print your name)

Address: P.O. Box 87 City: ELK River ZIP Code: 83827
(Mailing Address)

Telephone number: (208) 398-6625 Date: 6-15-2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

EDITH GRITTIN

PO BOX 91
ELK RIVER, ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



07/06/2011

BEVERLY MITCHELL
PO BOX 156
ELK RIVER, ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	ELK River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	ELK River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
	at: ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: _____ Miles one way: _____ Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: I'm 70 years old I'll be 71 in Sept. I only go out of town maybe once or twice a month. If our Post office closed it would be a hard ship on me. Deary is 27 miles away 17 of which is on windy roads. we usually get 5 to 6 ft of snow in the winter.

Name: Beverly Mitchell
(Please print your name)

Address: P.O. Box 156 City: ELK River ZIP Code: 83627
(Mailing Address)

Telephone number: 208-826-3305 Date: 6-13-2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

CHRISTINE YOCKEY

PO BOX 87
ELK RIVER, ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK River Post office	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
b. Mail letters at:	ELK River Post office	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
c. Mail parcels at:	ELK River Post office	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
d. Pick up Post Office Box mail at:	ELK River Post office	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
e. Picking up general delivery mail:	ELK River Post office	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
f. Buying money orders:	ELK River Post office	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	ELK River Post office	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
h. Sending Express Mail:	ELK River Post office	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	1

Additional Comments: I and my husband Depend on the Services at ELK River Post office - He Receives his medication through the mail, we are on limited income - cannot afford to drive 70 miles to get our mail

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: ELK River Miles one way: 1 Comment: we need the ELK River Post service

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: To even consider closing this Post Office is an Atrocity to the people here - most of the citizens of ELK River Area are Retired/And or Disabled - Some Do not Drive - a Considerable Percentage Receive their Medications via the Post office - the Deary Office is 30 miles one way from here. To close this Post office will create an extreme hardship on the citizens of ELK River, Idaho

Name: Christine Yockey

(Please print your name)

Address: P.O. Box 87 City: ELK River ZIP Code: 83827

(Mailing Address)

Telephone number: 208-398-6625 Date: 6/13/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

BRIAN A TROTT

PO BOX ?
, ELK RIVER, ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



07/06/2011

NORMAN & LUWANNA JEAN SMITH

408 S. 2ND ST. PO BOX 22
ELK RIVER, ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK RIVER	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	ELK RIVER	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:	ELK RIVER	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	ELK RIVER	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	ELK RIVER	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	ELK RIVER	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:	ELK RIVER	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Additional Comments: We'd be lost without the Post Office @ Elk River						

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: ELK RIVER Miles one way: Comment:

Name of Post Office: n/a Miles one way: Comment:

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: We need the Post Office. We volunteered last Summer and painted the building -- it was just our civic duty. We use the Post Office daily to pick up mail & drop off mail -- it is part of our daily routine... like reading the newspaper daily. It is our right to have a post office here in Elk River.

Name: Norman & LuLonna Jean Smith
(Please print your name)

Address: Po Box 22 (408 South 2nd St) City: Elk River ZIP Code: 83827
(Mailing Address)

Telephone number: 208 826-3631 Date: June 13, 2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

ROBERT D. SMITH
PO BOX 26
ELK RIVER, ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0
b. Mail letters at:	ELK River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0
c. Mail parcels at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0
d. Pick up Post Office Box mail at:	ELK River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0
e. Picking up general delivery mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	0
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
	at: ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Deary Miles one way: 26 Comment: _____
 Name of Post Office: Bovill Miles one way: 17 Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: AS most of the residents are elderly
 it would be a hardship to go to another post office
 to mail letters & parcels. With gas prices the way
 there we can't afford to drive to another post office
 in another town.

Name: Robert D Smith
 (Please print your name)

Address: PO Box 26 City: ELK River ZIP Code: IDAHO
 (Mailing Address)

Telephone number: 208-826-3385 Date: 6-15-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

LINDA SMITH

PO BOX 26
ELK RIVER, ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	<u>ELK River</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>0</u>
b. Mail letters at:	<u>ELK River</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>0</u>
c. Mail parcels at:	<u>ELK River</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>0</u>
d. Pick up Post Office Box mail at:	<u>ELK River</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>0</u>
e. Picking up general delivery mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>0</u>
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>0</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
	at: <u>ELK River</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>0</u>
h. Sending Express Mail:	<u>ELK River</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>0</u>
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>0</u>

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Deary Miles one way: 26 Comment: _____
Name of Post Office: Bouill Miles one way: 17 Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: as a lot of us, that live here, we only
go shopping once or twice a month. Our
mail would pile up and RX drugs wouldn't get
to us on time.Name: Linda Smith
(Please print your name)Address: P.O. Box 26 City: ELK River ZIP Code: 83827-0021
(Mailing Address)Telephone number: 208-826-3385 Date: 6/15/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

BETTY KNIGHT

PO BOX 141
ELK RIVER, ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998


 UNITED STATES
POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2 blocks
b. Mail letters at:	ELK River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	"
c. Mail parcels at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	"
d. Pick up Post Office Box mail at:	ELK River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	"
e. Picking up general delivery mail:	ELK River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	"
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
	at: ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2 blocks
h. Sending Express Mail:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Bowl, Deary, Troy & Moscow Miles one way: _____ Comment: 50 miles one way

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: I need to be able to pick up my mail in
Elk River. When I go to work I pass thru the different
towns to Moscow. I only work 9 months a year and
can't afford the money for gas to be leaving town
Every day.

Name: Betty Knight
(Please print your name)

Address: P.O. Box 141 City: ELK River ZIP Code: 83827
(Mailing Address)

Telephone number: 208-826-2119 Date: June 13-2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

ANDRE AND ARLA MOLSEE

P.O. BOX 134
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	Elk River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	11	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Additional Comments: Closing the Elk River Post office will create a hardship on businesses

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Troy Miles one way: 40 Comment: _____
Name of Post Office: Steam Miles one way: 38 Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: Gas prices are high, I try to limit my travel. We run a business and need daily service in Elk River.

Name: ANDRE + ARLA Molsee
(Please print your name)

Address: Box 134 + 165 City: Elk River ZIP Code: 83827
(Mailing Address)

Telephone number: 208826-3405 Date: 6-13-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

VALERY DANIELS

P.O. BOX 12
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	.01
b. Mail letters at:	Elk River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	.01
c. Mail parcels at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	.01
d. Pick up Post Office Box mail at:	Elk River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.01
e. Picking up general delivery mail:	Elk River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.01
f. Buying money orders:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	.01
h. Sending Express Mail:	Elk River	<input type="checkbox"/>	occasionally	<input type="checkbox"/>	<input type="checkbox"/>	.01
i. Buying stamp-collecting material	I haven't seen any since Avis Trott worked	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	.01

Additional Comments: why haven't we ^{here} had any stamps to collect since Avis Trott died?

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: None Don't Drive Miles one way: Comment:
 Name of Post Office: Miles one way: Comment:

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: Put up postal mail boxes and deliver mail to physical addresses. Don't trust people at the store they won't help me with my debit card at ATM. I am disabled & can't read or write so my caregiver does these things for me.
Is it not the b/w you provide mail services to us?
I use to have a charge at the store until things were charged that I did not charge

Name: Valery Daniels (Please print your name)
 Address: P.O. Box 12 (Mailing Address) City: Elk River ZIP Code: 83827
 Telephone number: (208) 826-3037 Date: 06/14/2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.

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07/06/2011

KAMI NIBLER

P.O. BOX 184
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



07/06/2011

JOYCE PURNELL

P.O. BOX 147
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

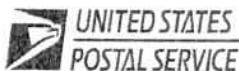
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	<u>Elk River</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>3 blocks</u>
b. Mail letters at:	<u>Elk River</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
c. Mail parcels at:	<u>Elk River</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
d. Pick up Post Office Box mail at:	<u>Elk River</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
e. Picking up general delivery mail:	<u>N/A</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
f. Buying money orders:	<u>Elk River</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	<u>Elk River</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
h. Sending Express Mail:	<u>N/A</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
i. Buying stamp-collecting material	<u>N/A</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Deary Miles one way: 23 Comment: inconvenient
Name of Post Office: Tracy Miles one way: 30 Comment: inconvenient

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: Elk River post office is important to the town. We have elderly people who live here and don't drive, why should we drive 20 some miles away from our home to pick up our mail. Especially in the winter.

Name: Joyce Purnell
(Please print your name)Address: P.O. Box 147 City: Elk River, MN ZIP Code: 83827
(Mailing Address)Telephone number: 208 826-3516 Date: 6-16-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

KENNETH PURNELL JR

P.O. BOX 147
, ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	Elk River, Id.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3 blocks
b. Mail letters at:	Elk River, Id.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	"
c. Mail parcels at:	Elk River, Id.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	"
d. Pick up Post Office Box mail at:	Elk River, Id.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	"
e. Picking up general delivery mail:	N/A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:	Elk River, Id.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	"
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	Elk River, Id.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	"
h. Sending Express Mail:	N/A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	"
i. Buying stamp-collecting material	N/A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	"

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Deary Miles one way: 23 Comment: inconvenient !!
Name of Post Office: Troy Miles one way: 30 Comment: inconvenient !!

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: Elk River post office is the most convenient for our use. to live here, why should we have to drive 23 miles one way for my mail. Especially in the winter.

Name: Kenneth Purnell Sr.
(Please print your name)Address: P.O. Box 147 City: Elk River ZIP Code: 83827
(Mailing Address)Telephone number: 208 826-3516 Date: 6-16-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

REBECCA PATTERSON

P.O. BOX 155
, ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	-1
b. Mail letters at:	Elk River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	-1
c. Mail parcels at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	-1
d. Pick up Post Office Box mail at:	Elk River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	-1
e. Picking up general delivery mail:	N/A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	-1
f. Buying money orders:	Elk River occasionally	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	-1
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	Elk River occasionally	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	-1
h. Sending Express Mail:	Elk River occasionally	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	-1
i. Buying stamp-collecting material	Elk River occasionally	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	-1

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Elk River Miles one way: -1 Comment: _____

Name of Post Office: Elk River Miles one way: -1 Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: Please! Don't Close This Office
Reduce hours of manned service / days open.
The Closing of this office would create a great burden.
I receive most to all of my medications here, I mail
all my bill payments, parcels, everything through this
office. I can't take off work or afford to travel to get my Postal item.

Name: Rebecca L Patterson
(Please print your name)Address: PO Box 155 City: Elk River ZIP Code: 83827
(Mailing Address)Telephone number: 208-826-3284 Date: 6-15-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

JIM AND NADINE BELIEU

49813 HIGHWAY 8
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	ELK River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	Route on Hwy 8	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	12 h h	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: We receive our mail in our mail box on the Hwy. Address is a stop for the carrier on the Hwy Contract Between Belieu & Elk River

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?
- Elk River*

Name of Post Office: *Deary* Miles one way: *25* Comment: _____
Name of Post Office: *Troy* Miles one way: *35* Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: _____

Name: *Jim + Nadine Belieu*
(Please print your name)

Address: *49813 Hwy 8* City: *ELK River* ZIP Code: *83827*
(Mailing Address)

Telephone number: *208-826-3422* Date: *6-19-2011*

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

CITY OF ELK RIVER

P.O. BOX H
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	Elk River (Callaway)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	-1
b. Mail letters at:	Elk River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	-1
c. Mail parcels at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	-1
d. Pick up Post Office Box mail at:	Elk River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	-1
e. Picking up general delivery mail:	Elk River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	-1
f. Buying money orders:	Elk River occasionally	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	-1
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	Elk River occasionally	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	-1
h. Sending Express Mail:	Elk River occasionally	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	-1
i. Buying stamp-collecting material	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	-1

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Elk River Miles one way: -1 Comment: _____

Name of Post Office: Elk River Miles one way: -1 Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: The city conducts all of its business via this post office and closing it would be detrimental to the city's ability to provide the services and programs we do for our citizens. We receive all receipt and payroll bills through the city's post office. We purchase all our stamp and mailing materials at this location. Closing this facility would result in added costs that the city cannot absorb at this time or in the foreseeable future.

Name: City of Elk River, Rebecca Patterson, clerk/treasurer
(Please print your name)

Address: PO Box 11 City: Elk River ZIP Code: 83827
(Mailing Address)

Telephone number: 208-826-3209 Date: 6/15/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

MARILYN R. DAVIS

P.O. BOX 126
, ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK River Post Office	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	ELK River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	ELK River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	ELK River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: Picking up mail at Deary would entail a round trip of 50 miles daily. We receive our medication through the mail and this would be difficult.

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: TROY Miles one way: 39 Comment: Never stop there
Name of Post Office: MOSCOW Miles one way: 50 Comment: Never stop there.

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: Closing the post office or forcing our little town to travel to get mail is not a very smart idea. Travel 17 miles of winter road a few times and perhaps you wouldn't like having to drive those miles plus 10 more to get mail. With gas prices - come on - get real! Perhaps one person for 1/2 day at Bevill and 1/2 day at ELK River?

Name: Marilyn R. Davis
(Please print your name)

Address: P.O. Box 126 City: ELK River ZIP Code: 83822-0126
(Mailing Address)

Telephone number: 208 826 3202 Date: June 15, 2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

DEBBIE SALISBURY

P.O. BOX 171
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink that reads "Elizabeth Jenkins". The signature is written in a cursive, flowing style.

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	ELK River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	@Christmas
d. Pick up Post Office Box mail at:	PO Box 171	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	PO Box 171	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Additional Comments:						

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Moscow Miles one way: 55 Comment: once a month
Name of Post Office: Princeton Miles one way: 50 Comment: twice a year

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: I may not use a lot of the services at the Post Office but I know many residences that do and it would be a major hardship on them to have to go else where. We are located at the end of the highway and we need our post office!!!

Name: Debbie Salisbury
(Please print your name)

Address: PO Box 171 City: ELK River ZIP Code: 83827
(Mailing Address)

Telephone number: 826-3242 Date: 6-13-2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

DAWN TILLSON

P.O. BOX 66
, ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK River Post Office	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	ELK River Post Office	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:	ELK River Post Office	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	ELK River Post Office	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments:

I have used this post office for the last 40 years. We are remote, and do not want to lose it.

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: none ☒ Miles one way: ☒ Comment: ☒

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments:

I live outside of town, can I get a route outside of town?

Name: Dawn Tillson

(Please print your name)

Address: P.O. Box 66

(Mailing Address)

City: Elk River

ZIP Code: 55427

Telephone number: 208-826-3294

Date: 6-16-2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

LEROY SIMS

P.O. BOX 83
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	Elk River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	Elk River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: _____ Miles one way: _____ Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: Elk River has several elderly people that
would be inconvenienced by closing the Post Office.
It would cause a financial hardship for me!Name: Leroy Sims
(Please print your name)Address: P.O. Box 83 City: Elk River ZIP Code: 83827
(Mailing Address)Telephone number: 208 826 3210 Date: 06/16/2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

HERBERT J. SIMEONE

P.O. BOX 172
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



83827
22
23A

DOCKET NO.
ITEM NO.
PAGE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK RIVER	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	3.5
b. Mail letters at:	ELK RIVER	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3.5
c. Mail parcels at:	ELK RIVER	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	3.5
d. Pick up Post Office Box mail at:	ELK RIVER	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3.5
e. Picking up general delivery mail:	ELK RIVER	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3.5
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	ELK RIVER	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	3.5
h. Sending Express Mail:	ELK RIVER	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	3.5
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: ELK RIVER Miles one way: 3.5 Comment: _____
 Name of Post Office: DEERY 36 Miles one way: _____ Comment: EVERY 8-10 DAYS ONLY
 TROY 36

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: Continue the Box Mail delivery and pick-up. ~~per~~
 six days per week

Name: HERBERT J. SIMEONE
 (Please print your name)

Address: 2118 ELK BUTTE RD. / P.O. Box 172 City: ELK RIVER ZIP Code: 83827
 (Mailing Address)

Telephone number: 631 553 2536 Date: 6/16/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

PATRICIA GENTRY

P.O. BOX 67
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK RIVER	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	ELK RIVER	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:	ELK RIVER	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	ELK RIVER	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Picking up general delivery mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: Suggestion: Close 3-4 days week & open rest of week.

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: ELK RIVER Miles one way: 0 Comment: Blocks

Name of Post Office: DEARY Miles one way: 27 Comment: unreasonable

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: _____

How Can all US Senior Citizens get our mail in the winter mos. We cant drive on these roads and lots of us get our meds by mail. I hate the idea.

Name: Patricia Gentry
(Please print your name)

Address: P.O. Box 64 City: ELK RIVER ZIP Code: 83827
(Mailing Address)

Telephone number: 208 826-3643 Date: 6/17/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.

I also have RA & Fibromyalgia & Sometimes cant drive



07/06/2011

HANNAH MACKE

P.O. BOX 116
, ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	Elk River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	Elk River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	Elk River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Elk River Miles one way: 1 Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: _____

Name: Hannah Macke
(Please print your name)

Address: P.O. Box 116 City: Elk River ZIP Code: 83827
(Mailing Address)

Telephone number: 208-824-3496 Date: 6-20-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

BARBARA SMITH

P.O. BOX 183
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK RIVER	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	10
b. Mail letters at:	ELK RIVER	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
c. Mail parcels at:	ELK RIVER	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	10
d. Pick up Post Office Box mail at:	EL RIVER	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
e. Picking up general delivery mail:	N/A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
	at: ELK RIVER	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	10
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments:

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: DEARY Miles one way: 30 Comment: ONLY GO BY ABOUT
Name of Post Office: Miles one way: Comment: ONE PER MONTH

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: I Believe This Will Create A HARDSHIP FOR THE RESIDENTS OF ELK RIVER ESPECIALLY SINCE GAS PRICES CONTINUE TO RISE OR WILL REMAIN HIGH. I THINK THIS SHOULD ONLY BE A VIABLE OPTION IF 95% OF ~~ELK RIVER~~ CURRENT SERVICES CAN BE PROVIDED WITHOUT A FULL TIME POST OFFICE.

Name: BARBARA M. SMITH
(Please print your name)

Address: PO Box 182 City: ELK RIVER ZIP Code: 83827
(Mailing Address)

Telephone number: 208 826-3322 Date: 19 June 11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

DEBRA BOWER

P.O. BOX 83827
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK River	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0.01
b. Mail letters at:	ELK River	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0.01
c. Mail parcels at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0.01
d. Pick up Post Office Box mail at:	ELK River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0.01
e. Picking up general delivery mail:	ELK River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0.01
f. Buying money orders:	ELK River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0.01
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
	at: ELK River	<input type="checkbox"/>	<input checked="" type="checkbox"/> when needed	<input type="checkbox"/>	<input type="checkbox"/>	0.01
h. Sending Express Mail:	ELK River	<input type="checkbox"/>	<input checked="" type="checkbox"/> when needed	<input type="checkbox"/>	<input type="checkbox"/>	0.01
i. Buying stamp-collecting material	ELK River when AUIS TRH was postmaster. Nothing offered after AUIS	<input type="checkbox"/>	<input checked="" type="checkbox"/> when P.O. put out in display case	<input type="checkbox"/>	<input type="checkbox"/>	0.01

Additional Comments: There are elderly people, disabled people, retired people, and people who have alzheimers disease; they cannot drive 60 miles to pick up their mail. I thought USPS was a mail service not a money making business.

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: None, but ELK River Miles one way: 0.01 Comment: I Shop on Sundays

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: Put up cluster boxes or individual boxes. Putting in a Village Post Office in a business is a bad option as there are conflicts between business owners & the public. If a Village Post Office were to happen it should be put in the Community Center with machines for postage stamps and flat rate envelopes - boxes. We have people who do not drive, do not read or write, have bank accounts. We need to be able to service those people. We need to be able to purchase money orders, send packages & receive all mail, parcels & packages.

Name: Debra Bower
(Please print your name)

Address: Box 138 City: ELK River ZIP Code: 83827
(Mailing Address)

Telephone number: (208) 876-3204 Date: 06/20/2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

CHARLES MELSON

P.O. BOX 137
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

83827
22
28A

DOCKET NO.
ITEM NO.
PAGE



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	" "	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:	" "	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	" "	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	Elk River Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
	at: Elk River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Bovell Miles one way: 20 Comment: Too Far
 Name of Post Office: Denny Miles one way: 30 Comment: Too Far

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: It would cause great hardship on all of the Nelson family, my wife & I are retired & on fixed income, and our son doesn't drive

Name: Charles C. Nelson
 (Please print your name)

Address: P.O. Box 137 City: Elk River Zip Code: 83827
 (Mailing Address)

Telephone number: 208-826-3344 Date: 6-13-2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

RANDY JOHNSON

P.O. BOX 133
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



07/06/2011

LAURIE LEHMAN-WELTER

P.O. BOX C
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The U.S.P.S. is not proposing to remove mail service from Elk River. We are determining the feasibility of providing regular and effective service by a means other than what currently exists. Any changes to this service will be announced prior to implementation.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
b. Mail letters at: _____		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at: _____		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at: _____		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail: _____		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: _____		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: None Miles one way: _____ Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: Being a business entity, we rely on the convenience of daily mail service in Elk River. Our employees, who are displaced from their usual surroundings, rely heavily on correspondence from friends and family via mail service. Elk River is isolated enough and would be greatly impacted by removal of USPS mail services.

Name: Laurie Lehman-Welter
(Please print your name)

Address: P.O. Box C City: Elk River ZIP Code: 83827
(Mailing Address)

Telephone number: 208-826-3486 Date: 6-20-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/2
c. Mail parcels at:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1/2
d. Pick up Post Office Box mail at:	Elk River ID	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/2
e. Picking up general delivery mail:	Elk River ID	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/2
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	1/2
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Deary ID Miles one way: 26 Comment: _____
 Name of Post Office: Moscow ID Miles one way: 53 Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: To drive to Deary daily to pick up mail etc is 52 miles round trip. This is absurd. INSTALL "mail" kiosks, such as in new developments, where daily delivery of mail from the Deary office can reach Elk Rivers residents. You must take into consideration Elk River is literally at the end of the road. Cathy Dilato

Name: _____
 (Please print your name)

Address: Pd Box 158 City: Elk River ZIP Code: ID
 (Mailing Address)

Telephone number: 208 826 3040 Date: 6/19/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.

DOCKET NO. 83827
 ITEM NO. 22
 PAGE 31A



07/06/2011

BRIAN RICHMOND AND MARGARET PATTERSON

P.O. BOX 173
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



07/06/2011

CHRIS AND CHRISTINA BARTLETT

P.O. BOX 154
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	Elk River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
b. Mail letters at:	Elk River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
c. Mail parcels at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2
d. Pick up Post Office Box mail at:	Elk River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
e. Picking up general delivery mail:	Elk River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
f. Buying money orders:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
	at: Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Elk River Miles one way: 2 Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: _____

_____Name: Chris + Christina Bartlett
(Please print your name)
Address: P.O. Box 154 City: Elk River ZIP Code: 83827
(Mailing Address)
Telephone number: 208-826-3297 Date: _____

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

RONALD SANDE

P.O. BOX 131
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about reducing/alternating the number of hours the post office operates. Hours are determined by the workload at the post office.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	Elk River Post office	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1 mi
b. Mail letters at:	"	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:	"	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	"	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	"	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	"	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:	"	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Deary ID Miles one way: 26 Comment: Once a week or 1/2 week

Name of Post Office: Moscow ID Miles one way: 55 Comment: " " "

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: This is a hardship community and many need a reliable service. Mailbox delivery and local parcel delivery at the library or Lodge could be contracted. Scheduled parcel mailing once or twice a week when delivery truck is in the area. For example Tue & Thurs at 10-12 Am.

Name: Ronald SANDE
(Please print your name)

Address: P.O. Box 131 City: Elk River ZIP Code: 83827
(Mailing Address)

Telephone number: 208 591 0382 Date: June 22, 2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

ROBERT PFIESTER

P.O. BOX 194
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1/8 mi
b. Mail letters at: _____		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at: _____		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	✓
Additional Comments: _____						

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Elk River Post Office Miles one way: 1/2 mi Comment: IT IS THE ONLY ONE IN TOWN
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: To Close The Elk River Post Office would be
A STUPID move on The United States Postal Service
Part

The delay of picking up the mail weekly would delay the
paying of bills by 2 weeks or more at times causing a penalty
for late payment - also we receive our drug prescriptions
by mail - a delay there might be
a serious matter for some
people

Name: Robert Pfister
(Please print your name)

Address: P.O. Box 194
(Mailing Address)

City: Elk River ZIP Code: 83827

Telephone number: 1-208-826-3396 Date: 6-13-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

LONNIE BROADWATERS

P.O. BOX D
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	<u>All services in Section</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	<u>one all used in Elk</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:	<u>River By Elk Broadwater</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	<u>Robert Davis & Bonnie</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	<u>Broadwater 99% of Time</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
	at: <u>Elk River occasionally</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material	<u>—</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Additional Comments: People Here are human the same as elsewhere I take away their schools & Post office. They no longer exist

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Elk river Miles one way: 4 mi Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: Why does the Big Wheels always close all the small towns services? when you do you only increase the cost of those services two fold due to higher pay lower expectation or better employees. Neighbors will always band together to help those in need Free Big cities have big organization and big office help thus they only give less stress.

Name: Bonnie R Broadwaters (Bonnie R Broadwater) 81 y.
(Please print your name)

Address: Post off Box "D" City: Elk river ZIP Code: _____
(Mailing Address)

Telephone number: _____ Date: 6-20-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

THERESA WHITNEY

1792 BLACK DIAMOND RD
PORT ANGELES WA 98363

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



07/06/2011

DORENE KRYNS

P.O. BOX 164
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink that reads "Elizabeth Jenkins". The signature is written in a cursive style with a large, looped "E" and a long, sweeping "J".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



07/06/2011

THERESA WHITNEY

1792 BLACK DIAMOND RD
PORT ANGELES WA 98363

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK RIVER Post office	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1 1/2
b. Mail letters at:	ELK RIVER Post office	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1 1/2
c. Mail parcels at:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Picking up general delivery mail:		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
	at:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: friendly, Pleasant service. Helpful advice.
Full service capability - nice to have this service available
To customers.

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: ELK RIVER Miles one way: 1 1/2 Comment: nice friendly service.
 Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: I believe closing This facility will cause
increased inconvenience to all the local residents.
With the increase in customers over the summer this
Location is ideal for Tourists as well. This office
was/is a Godsend as There is No cell phone service in
This area and pay phone is hit and Miss.

Name: THERESA WHITNEY USPS rural Carrier - retired
 (Please print your name)

Address: 1792 Black Diamond Rd City: Port Angeles ZIP Code: 98363
 (Mailing Address)

Telephone number: (360) 457-6028 Date: 6/24/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.

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07/06/2011

DORENE KRYNS

P.O. BOX 164
, ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK RIVER P.O.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/8
b. Mail letters at:	ELK RIVER P.O.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/8
c. Mail parcels at:	ELK RIVER P.O.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/8
d. Pick up Post Office Box mail at:	P.O. Box 164 ELK RIVER, Id	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/8
e. Picking up general delivery mail:	ELK RIVER P.O.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/8
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	ELK RIVER P.O.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/8
h. Sending Express Mail:	ELK RIVER P.O.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Additional Comments: I do All of my Business in Elk River,
And seldom get out of town

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: NONE Miles one way: Comment:

Name of Post Office: NONE Miles one way: Comment:

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments:

Name: Dorene A. Krums
(Please print your name)

Address: P.O. Box 164 City: ELK RIVER ZIP Code: 83827
(Mailing Address)

Telephone number: (208) 826-3621 Date: 6/24/2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.

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07/06/2011

GERALD DUNCAN

P.O. BOX 153
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

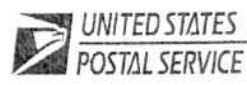
Sincerely,

A handwritten signature in dark ink that reads "Elizabeth Jenkins". The signature is written in a cursive style.

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	Elk River, ID	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0
b. Mail letters at:	"	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	"
c. Mail parcels at:	"	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	"
d. Pick up Post Office Box mail at:	Elk River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	"	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders:	"	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Lewiston, ID Miles one way: 72 Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: _____

Name: Gerald Duncan
(Please print your name)

Address: P.O. Box 153 City: Elk River ZIP Code: 83501
(Mailing Address)

Telephone number: 208-826-2043 Date: 6-21-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

TERESA HARPER

P.O. BOX 102
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about reducing/alternating the number of hours the post office operates. Hours are determined by the workload at the post office.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
b. Mail letters at: _____		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
c. Mail parcels at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
d. Pick up Post Office Box mail at: <u>Elk River</u>		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: _____		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
h. Sending Express Mail: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
i. Buying stamp-collecting material _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Elk River Miles one way: .02 Comment: Great Post Office
 Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: Too many people in Elk River depend on the Postal Services for their medicines. Since the Bus service has been discontinued, some are unable to transport themselves to other towns for postal service. Just cut back to 2 or 3 days a week for delivery. A few days is better than none.

Name: Teresa Harper
(Please print your name)

Address: P.O. Box 102 City: Elk River ZIP Code: 83827
(Mailing Address)

Telephone number: N/A Date: 6-19-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
b. Mail letters at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
c. Mail parcels at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
d. Pick up Post Office Box mail at: _____		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: _____		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
h. Sending Express Mail: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
i. Buying stamp-collecting material _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: None Miles one way: _____ Comment: _____
Name of Post Office: None Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: This Sucks No one seems to care About
The little people in this country!

Name: Clearwater Highway Dist.
(Please print your name)

Address: P.O. Box 146 City: Elk River ZIP Code: 83827
(Mailing Address)

Telephone number: (208) 826-3649 Date: 6-28-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

J. KEITH AND COLLEEN SPENCER

P.O. BOX 1
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	ELK River	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	ELK River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
	at:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: None Miles one way: _____ Comment: I work in Elk River

Name of Post Office: Boo. 11 Miles one way: 17 Comment: Who can drive there + back every day to get their mail?

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: I don't leave town to work, in the winter I plow snow for the county + there is not any way a person could work 18 to 20 hrs a day + then drive to Boo. 11 to get their mail. Plus the gas around here is kind of expensive to have to drive back + forth to mail letters + pick up your mail.

Name: J. Keith + Colleen Spencer
(Please print your name)Address: P.O. Box 1 City: ELK River ZIP Code: 83827
(Mailing Address)Telephone number: (208) 826-3436 Date: 6-28-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

ADENA AND CHRIS WHITTEN

P.O. BOX 88
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink that reads "Elizabeth Jenkins". The signature is written in a cursive, flowing style.

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



07/06/2011

ADENA AND CHRIS WHITTEN

P.O. BOX 88
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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ELK RIVER

Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1/2
b. Mail letters at:	Elk River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/2
c. Mail parcels at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1/2
d. Pick up Post Office Box mail at:	Elk River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/2
e. Picking up general delivery mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1/2
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1/2
h. Sending Express Mail:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Additional Comments:

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Elk River, Paoli, Dary Miles one way: 28 Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: I would hate to see local businesses have to resort to other parcel & mail services. Our post office is more to our community than just mail & parcels - it is a daily way to keep in contact with friends & neighbors.

Name: Adena & Chris Whitten
(Please print your name)

Address: PO Box 88 (Mailing Address) City: Elk River ZIP Code: 83827

Telephone number: 826 3253 Date: 6/24

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

DOUGLAS EIER

P.O. BOX 34
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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ELK RIVER

Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
b. Mail letters at: _____		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
c. Mail parcels at: _____		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
d. Pick up Post Office Box mail at: _____		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: _____		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
h. Sending Express Mail: _____		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
i. Buying stamp-collecting material _____		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: _____ Miles one way: _____ Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: What else is doable? Home rural delivery boxes
on a post?

Name: Douglas D Eier
(Please print your name)
Address: PO Box 34 City: Elk River ZIP Code: _____
(Mailing Address)

Telephone number: _____ Date: _____

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

AMY RUSSELL

P.O. BOX 103
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about reducing/alternating the number of hours the post office operates. Hours are determined by the workload at the post office.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK River ID 83827	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1
b. Mail letters at:	ELK River ID 83827	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
c. Mail parcels at:	ELK River ID 83827	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1
d. Pick up Post Office Box mail at:	ELK River ID 83827	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
e. Picking up general delivery mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	0
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	0
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
	at: ELK River ID 83827	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	0

Additional Comments: Get RID of SATURDAY/deliveryacross the country (i.e. Canada). We do NOT
need 6 day per week delivery! How much
would that save?

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Troy 83871 Miles one way: 35 Comment: Too far to go!Name of Post Office: Troy 83871 Miles one way: 35 Comment: Only once per
week to 10 days

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: Our post office is at the end of
the line. It would make very little sense
and be extremely punitive to close this
office. we are already at a major
geographical disadvantage, especially in
the winter months when snow plows are
sketchy at best. We rely on the p.o. forName: Amy Russell
(Please print your name)medication
delivery.Address: P.O. Box 103 City: Elk River ZIP Code: 83827
(Mailing Address)Telephone number: 0 Date: 6/17/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

BRANDON SHANE LARSON

P.O. BOX 74
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1
b. Mail letters at:	ELK River	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
c. Mail parcels at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1
d. Pick up Post Office Box mail at:	ELK River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
e. Picking up general delivery mail:	ELK River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
f. Buying money orders:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1
h. Sending Express Mail:	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1
i. Buying stamp-collecting material	ELK River	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	1
Additional Comments: ELK River is the only Post Office Available TO me						

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: None Miles one way: Comment:

Name of Post Office: None Miles one way: Comment:

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: I Am a developmentally disabled person I cannot drive to any other Post office in any other Town. if this post office closes it would be very hard for me I would not be able to get my mail, or send any letters

Name: Brandon Shane Larson
(Please print your name)

Address: P.O. Box 74 City: Elk River ZIP Code: 83827
(Mailing Address)

Telephone number: None Date: 6-29-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

RONALD W. GATES
P.O. BOX 143
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	<u>Elk River</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	<u>Elk River</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
d. Pick up Post Office Box mail at:	<u>Elk River</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	<u>Elk River</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: All medication is by mail order

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: none Miles one way: _____ Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: As a senior I depend on my mail for most of my medical supplies
The Post office has events posted for activities or updates on events.
Elk River has many older people and the Post office the only link to outside of the area -

Name: RONALD W. GATES

(Please print your name)

Address: PO BOX 143 City: ELK RIVER ZIP Code: 83827
 (Mailing Address)

Telephone number: 208 826-3585 Date: 6-18-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/06/2011

JOHN AND JUDY MILLER

P.O. BOX 144
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Elk River Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Elk River Post Office should be pursued, a formal proposal will be posted in the Deary Post Office, Bovill Post Office and Elk River Post Office at a later date. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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ELK RIVER

Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	"	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:	"	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	Elk River	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> yearly	<input type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> yearly	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
at:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: parcels via mail include prescription medicines, auto & other parts

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs? ^{how often?}

Name of Post Office: Bovill Miles one way: 17 Comment: once a month or less

Name of Post Office: Dary Miles one way: 30 Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: The post office provides the best community bulletin board that is seen by the most people. It seems like paying a box rent would be better than a mail route & we would still have a building & place to buy postage & mail packages.

Name: John L. Miller
Judy T. Miller
(Please print your name)

Address: P.O. Box 144 City: Elk River, ID ZIP Code: 83827
(Mailing Address)

Telephone number: 208-826-3630 Date: 6-30-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.

!!!

ATTENTION

!!!

**POST OFFICE CLOSURE
MEETING**

**THURSDAY, JUNE 30,
2011**

ELK RIVER CITY HALL

4:00 PM - 6:00PM

**Please be sure to attend! If
there is no support for the Post
Office it will close. So come
and be heard.**

YOUR OPINION COUNTS!

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the ELK RIVER Post Office on 06/06/2011. Additionally, during the survey period, questionnaires were available at the ELK RIVER Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	102
Favorable to proposal	0
Unfavorable to proposal	40
Expressing no opinion	9
Total questionnaires received	49

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

2. Concern (No Opinion):

Customer expressed concern over the removal of mail services from their town.

Response:

The U.S.P.S. is not proposing to remove mail service from Elk River. We are determining the feasibility of providing regular and effective service by a means other than what currently exists. Any changes to this service will be announced prior to implementation.

3. Concern (No Opinion):

Customer suggested reducing/alternating the number of hours the post office operates.

Response:

Hours are determined by the workload at the post office.

4. Concern (No Opinion):

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

5. Concern (No Opinion):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

6. Concern (No Opinion):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

7. Concern (No Opinion):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

8. Concern (No Opinion):

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every

we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

9. Concern (No Opinion):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

10. Concern (No Opinion):

No Concern

Response:

Thank you for returning your survey.

11. Concern (Unfavorable):

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

12. Concern (Unfavorable):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

2. Concern (No Opinion):

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

3. Concern (No Opinion):

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

4. Concern (Unfavorable):

No Concern

Response:

Thank you for your response to this survey.

[illegible]



Community Meeting Roster

Page 1 of 3

Postal Service Representatives (Names and Titles):

Date: 6-30-11Time: 4:00

RALPH PARSONS P.M. POST FALLS
DOREEN KAROLY REVIEW COORDINATOR
JOHN HITE P.M. BONNERS FERRY

Total Number of Customers Present: 45 Place: ANDREW BLOOM COMMUNITY CENTER

This document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	ZIP Code	Phone Number
Louise Broadwalk	P.O. Box D		826-3333
Wayne Wilson	PO Box 124	83827	NONE
Patti Wilson	PO Box 124	83827	NONE
Linda Smith	PO Box 26	83827	826-3385
Robert Smith	PO Box 26	83827	826-3385
Barbara SMITH	PO BOX 182	83827	826-3322
James Martin	Box 163	83827	826-3410
Marsha Martin	Box 163	83827	826-3410
Marilyn Davis	Box 126	83827	826-3202
MARGARIE LUNDERS	Box 168	83827	826-3219
Keith Lunders	Box 168	83827	826-3219
Bladys Waldrop	Box 193	83827	826-3219
James Waldrop	Box 193	"	"
DAVID PELTON	PO Box 191	83827 ⁽²⁰⁸⁾	826-3379
RON GATES	PO 143	83827	826-3585
Ricky Trot	PO Box 69	83827	826-3253
Francis Trot	Box 69	83827	826-3253

Community Meeting Roster

Page 2 of 3

Name	Mailing Address (optional)	ZIP Code	Phone Number
Howard Lee	Box 125	83827	
Judy T. Miller	P.O. Box 144	83827	
John L. Miller	PO box 144	83827	
Rob Clark	P.O. Box 119	83830	
Betty Knight	P.O. Box 141	83827	
Valery Daniels	P.O. Box 12	83827	
Tim & Nadine Belieu	44813 Hwy 8	83827	
Martin L. Tibbets	P.O. Box 181	83827	
Amor Moore	PO Box 162	83827	
Shattuck Creek Cross	P.O. Box 164	83827	
Robert Friester	Box 194	83827	
Narmer Pfeister	Box 194	83827	
Andrew LaMabe	Box 165 + 134	83827	
Chris & Christina Bartlett	Box 154	83827	
Debra Bower	Box 138	83827	
Ralph English	186	83827	
Christine Yockey	P.O. Box 87	83827	
Larry Yockey	PO Box 87	83827	
Norm Smith	PO Box 22	83827	
Jeanie Smith	PO Box 22	83827	
Brian Richmond	PO Box 173	83827	
Shane Larson	PO Box 74	83827	
Beverly Mitchell	P.O. Box 156	83827	208-826-3365

83827
24
3
DOCKET NO.
ITEM NO.
PAGE

Page 3 of 3[illegible]

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. **Concern (UnFavorable):**
Customers questioned the economic savings of the proposed discontinuance.
Response:
Economic savings are only one of several factors considered. Economic savings have been calculated as required for discontinuance studies. The estimated cost of the CPO is based on price comparisons with other contracts providing similar services. A CPO is often located in an existing business and can operate more cost-effectively.
 2. **Concern (UnFavorable):**
Customers were concerned about having to travel to another Post Office for service.
Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
 3. **Concern (UnFavorable):**
Customers were concerned that the CPO would later be closed.
Response:
The Postal Service has every intention of maintaining a CPO in the community. A CPO will remain in the community as long as there are qualified offers to continue operations of the contract unit and there is a need for the services. Additionally, a CPO cannot be closed without proper justification and approval must be obtained from the Vice President, Delivery and Post Office Operations at Postal Service Headquarters.
 4. **Concern (UnFavorable):**
Customer suggested reducing/alternating the number of hours the post office operates.
Response:
Hours are determined by the workload at the post office.
 5. **Concern (UnFavorable):**
Customers were concerned that the CPO would later be closed.
Response:
The Postal Service has every intention of maintaining a CPO in the community. A CPO will remain in the community as long as there are qualified offers to continue operations of the contract unit and there is a need for the services. Additionally, a CPO cannot be closed without proper justification and approval must be obtained from the Vice President, Delivery and Post Office Operations at Postal Service Headquarters.
 6. **Concern (UnFavorable):**
Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.
Response:
Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
 7. **Concern (UnFavorable):**
Customers were concerned about mail security.
Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
 8. **Concern (UnFavorable):**
Customers felt inclement weather and poor road conditions might impede delivery.
Response:
Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
- Concern (UnFavorable):**

9. Customers questioned the economic savings of the proposed discontinuance.

Response:

Economic savings are only one of several factors considered. Economic savings have been calculated as required for discontinuance studies. The estimated cost of the CPO is based on price comparisons with other contracts providing similar services. A CPO is often located in an existing business and can operate more cost-effectively.

10. **Concern (UnFavorable):**
Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

11. **Concern (UnFavorable):**
Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

Nonpostal Concerns

1. **Concern (UnFavorable):**
Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

2. **Concern (UnFavorable):**
Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.



06/01/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Andre Bloom Community Center, 112 S. 2nd St., on 06/30/2011 from 4:00 p.m. to 6:00 p.m. to answer questions and provide information about our service.

If you have any questions, you may contact Doreen Karoly at (206) 442-6171.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

ELIZABETH JENKINS
Manager, Post Office Operations



A. Office

Name: ELK RIVER State: ID Zip Code: 83827
Area: WESTERN District: SEATTLE PFC
Congressional District: ID-01 County: Latah
EAS Grade: 55 Finance Number: 152800
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 07/07/2011
Fax No: (206) 442-6167



A. Office

Name: ELK RIVER State: ID Zip Code: 83827
Area: WESTERN District: SEATTLE PFC
Congressional District: ID-01 County: Latah
EAS Grade: 55 Finance Number: 152800
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 07/07/2011
Fax No: (206) 442-6167

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

- ☒ Tell what we are doing and why.
- ☒ Is reason for discontinuance justified and documented in the record?
- ☒ If suspended, what type of alternate service customers are now receiving?
- ☒ Reason for vacancy and information on postmaster/OIC
- ☒ Number of customers and type of service they received and will receive.
- ☒ Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- ☒ Last three fiscal years of revenue and revenue units.
- ☒ Decline in service workload/reduction in EAS level, if appropriate.
- ☒ Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- ☒ Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- ☒ If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- ☒ Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- ☒ Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- ☒ Information on petitions and congressional inquiries included with Postal Service responses.
- ☒ Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- ☒ Advantages and disadvantages of proposed alternate service.
- ☒ Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

- ☒ Brief background of area, community government, population, etc.
- ☒ Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- ☒ Was Post Office used as meeting place?
- ☒ Was Post Office a shelter for a bus stop?
- ☒ Did the Post Office have a public bulletin board?
- ☒ Were government forms available at the Post Office?
- ☒ Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- ☒ What is the historical value of the office?
- ☒ Is an address change necessary?
- ☒ Will the community identity be preserved?
- ☒ What are the growth trends (flat, up, down)?
- ☒ Were any other nonpostal items identified?

Section III

Effect on Employees

- ☒ Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

✓

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)

\$ 23025

Fringe benefits 33.5%

\$ 7713

Rental costs, excluding utilities

\$ 5760

Total annual costs

\$ 36498

Less estimated cost of replacement service

- 10094

Total annual savings

\$ 26404

A one-time expense of \$ 8500 will be/was incurred for installation of CBUs and parcel lockers.

✓

Is postmaster salary based on the minimum salary without COLA?

✓

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

✓

The Postal Service has identified no other factors for consideration (if appropriate).

✓

List other factors as appropriate.

✓

Other factors when replacement service is a CPO.

Section VI

Summary

✓

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

✓

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Doreen K. Kavanagh

7-7-11

Investigative Coordinator

Date

Reviewed and Certified By:

Doreen K. Kavanagh

7-7-11

District PO Review Coordinator

Date



07/06/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the ELK RIVER Post Office
Docket No. 1362319

This is to advise you that on 07/13/2011, I will post for public comment a proposal to close the ELK RIVER Post Office in Latah, Congressional District No. ID-01.

If you have any questions, please call DOREEN KAROLY District Review Coordinator at (206) 442-6171.

KATHERINE NASH
District Manager
SEATTLE PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



07/07/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
ELK RIVER Proposal
Docket No. 1362319 - 83827

Please post the enclosed proposal to close the ELK RIVER Post Office in the lobby. The proposal must be posted in a prominent place from 07/13/2011 through close of business on 09/13/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (206) 442-6171.

DOREEN KAROLY
Post Office Review Coordinator
SEATTLE PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 07/13/2011

Date of Removal: 09/13/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE ELK RIVER, ID POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Elk River Post Office:

The Postal Service is considering the close of the Elk River Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/13/2011 through 09/13/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Elk River Post Office, Bovill Post Office and Deary Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

DOREEN KAROLY
415 FIRST AVE N
SEATTLE, WA 98109-9998

For more information, you may call DOREEN KAROLY at (206) 442-6171 or write to the above address.

Thank you for your assistance.



ELIZABETH JENKINS
415 FIRST AVE N
SEATTLE, WA 98109-9998

Date of Posting: 07/13/2011

Posting Round Date:



Date of Removal: 09/13/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE ELK RIVER, ID POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1362319 - 83827

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Elk River, ID Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Deary Post Office, located 27 miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster passed away on July 23, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The Elk River Post Office is earning under two hours per day with shrinking revenue and lower mail volume. The office has been vacant since 7/28/2008. We can provide regular and effective service by Highway Contract Route to the Elk River community from the Deary ID Post Office 27 miles away. This remote area can be served by the Highway Contract Route that is currently delivering and picking up the mail.

The Elk River Post Office, an EAS-55 level, provides service from 08:00 - 12:00 - 12:30 - 15:30 Monday - Friday, Closed Saturday and lobby hours of 24 on Monday - Friday and 24 on Saturday to 92 post office box or general delivery customers and one delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 18 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$10,828 (28 revenue units) in FY 2008; \$10,187 (27 revenue units) in FY 2009; and \$9,964 (26 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 30, 2011, representatives from the Postal Service were available at Andre Bloom Community Center, 112 S. 2nd St., to answer questions and provide information to customers. 45 customer(s) attended the meeting.

On June 06, 2011, 102 questionnaires were distributed to delivery customers of the Elk River Post Office. Questionnaires were also available over the counter for retail customers at the Elk River Post Office. 49 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 40 unfavorable, and 9 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Deary Post Office, an EAS-13 level office. Window service hours at the Deary Post Office are from 7:45 to 12:00 - 12:45 to 4:15, Monday through Friday, and 9:30 to 10:30 on Saturday. There are 8 post office boxes available.

Retail service is also available at the Bovill Post Office an EAS-11 level office, located 17 miles away. Window service hours at Bovill Post Office are from 7:30 to 12:15-1:00 to 4:00, Monday through Friday and on Saturday. There are 43 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2. **Concern:** Customer expressed concern over the removal of mail services from their town.

Response: The U.S.P.S. is not proposing to remove mail service from Elk River. We are determining the feasibility of providing regular and effective service by a means other than what currently exists. Any changes to this service will announced prior to implementation.
3. **Concern:** Customer suggested reducing/alternating the number of hours the post office operates.

Response: Hours are determined by the workload at the post office.

4. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.
- Response:** Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
5. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
6. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
7. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
8. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
9. **Concern:** Customers were concerned about later delivery of mail.
- Response:** The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
10. **Concern:** Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

11. **Concern:**

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

12. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

13. **Concern:**

Customers questioned the economic savings of the proposed discontinuance.

Response:

Economic savings are only one of several factors considered. Economic savings have been calculated as required for discontinuance studies. The estimated cost of the CPO is based on price comparisons with other contracts providing similar services. A CPO is often located in an existing business and can operate more cost-effectively.

14. **Concern:**

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

15. **Concern:**

Customers were concerned that the CPO would later be closed.

Response:

The Postal Service has every intention of maintaining a CPO in the community. A CPO will remain in the community as long as there are qualified offers to continue operations of the contract unit and there is a need for the services. Additionally, a CPO cannot be closed without proper justification and approval must be obtained from the Vice President, Delivery and Post Office Operations at Postal Service Headquarters.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Elk River is an incorporated community located in Latah County. The community is administered politically by Mayor Council. Police protection is provided by the Clearwater County Sheriff. Fire protection is provided by the Volunteer Fire Dept. The community is comprised of This isolated community at the end of the highway is made up of retirees, loggers, ranchers, commuters and tourists., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: There is one church and the Syringa Club., There are five small businesses in the area. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Elk River Post Office will be available at the Deary Post Office. Government forms normally provided by the Post Office will also be available at the Deary Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.
Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
2. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.
Response: Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
3. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster passed away on July 23, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 26,404 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 23,025
Fringe Benefits @ 33.5%	\$ 7,713
Annual Lease Costs	<u>+ \$ 5,760</u>
Total Annual Costs	\$ 36,498
Less Annual Cost of Replacement Service	<u>- \$ 10,094</u>
Total Annual Savings	<u>\$ 26,404</u>

A one-time expense of \$ 8500 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Elk River, ID Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Deary Post Office, located 27 miles away. Service may be provided to cluster box units (CBUs).

The postmaster passed away on July 23, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Elk River Post Office provided delivery and retail service to 92 PO Box or general delivery customers and one delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$26,404 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Elk River Post Office, Bovill Post Office and Deary Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



ELIZABETH JENKINS
Manager, Post Office Operations

07/13/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ELK RIVER Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date _____



08/30/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/13/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

DOREEN KAROLY
Post Office Review Coordinator
415 FIRST AVE N
SEATTLE, WA 98109-9998

Date of Posting: 07/13/2011

Date of Removal: 09/13/2011

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UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE ELK RIVER, ID POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Elk River Post Office:

The Postal Service is considering the close of the Elk River Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/13/2011 through 09/13/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Elk River Post Office, Bovill Post Office and Deary Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

DOREEN KAROLY
415 FIRST AVE N
SEATTLE, WA 98109-9998

For more information, you may call DOREEN KAROLY at (206) 442-6171 or write to the above address.

Thank you for your assistance.

Elizabeth Jenkins

ELIZABETH JENKINS
415 FIRST AVE N
SEATTLE, WA 98109-9998

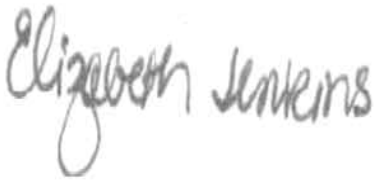
**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 08/30/2011

Postal Customers of the Elk river Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Elk river Post Office, which was posted 07/13/2011 through 09/13/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Elk river Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in dark ink that reads "Elizabeth Jenkins". The signature is written in a cursive, flowing style.

ELIZABETH JENKINS
415 FIRST AVE N
SEATTLE, WA 98109-9998



07/18/2011

DANIELLE WHITCOTTON

P.O. BOX 174
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Elk River Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

Elizabeth Jenkins
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998


 UNITED STATES
POSTAL SERVICE

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Name of Post Office	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at:	Elk River Post Office	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at:	Elk River Post Office	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at:	Elk River Post Office	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	Elk River Post Office	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	Elk River Post Office	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:						
	at: Elk River Post Office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
h. Sending Express Mail:	Elk River	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Additional Comments:						

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

 Name of Post Office: Elk River Post Office Miles one way: less 1 Comment: Only post office I use
 Name of Post Office: _____ Miles one way: _____ Comment: _____

3. The Elk River Post Office may be closing soon. In order to determine the best options for future postal facilities your opinion is requested.

Your additional comments: I have package recieved and sent almost every week plus mailing and receiving regular mail I would find it very inconvenient and annoying to pick up and mail my packages from Denny. I would probably start using the Fedex Store in the east side market in Moscow when I went in to shop because the post office in Moscow is a nightmare.

 Name: Danielle Whitcotton
 (Please print your name)

 Address: PO BOX 174 City: Elk River ZIP Code: 83827
 (Mailing Address)

Telephone number: _____ Date: June, 17, 2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by June 30, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



08/12/2011

JUDY HEATH

P.O. BOX 257
DEARY ID 83823

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Elk River Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You inquired about the hours and services that will be provided by the CPO. The CPO will be contracted to provide at least the same hours as the present Post Office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the Post Office, except for permit mail acceptance.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

Elizabeth Jenkins
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ELK RIVER Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Totally against this proposal. I have relatives that live in Elk River, my uncle is handicapped. In fact he needs to conduct business at a post office. Heary Post Office is 27 miles away - I have drive (he cannot drive anymore) 1 1/2 hr. drive in winter.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

There is only 3 businesses in Elk River 2 bars + a store. You suggest gathering at a different location - not possible as availability of room and board not at all these places
handship on community

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please do not take away a place in this community that has become a part of the community. Why cause a handship for a struggling community?

Judy Heath

Name of Postal Customer

Judy Heath

Signature of Postal Customer

Box ~~235~~ 257

Mailing Address

Heary Id 83823

City, State, and ZIP Code

8-10-11

Date

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08/22/2011

DEANNA KREISHER

P.O. BOX 95
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Elk River Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern that the CPO would later be closed. The Postal Service has every intention of maintaining a CPO in the community. A CPO will remain in the community as long as there are qualified offers to continue operations of the contract unit and there is a need for the services. Additionally, a CPO cannot be closed without proper justification and approval must be obtained from the Vice President, Delivery and Post Office Operations at Postal Service Headquarters. There will be no need to travel to another town for your Postal needs. Erecting curbside boxes will not be a requirement as customers would be able to maintain a P.O. box address. We are currently working with business owners to join in a partnership with the U.S Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

Elizabeth Jenkins
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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Dear Ms. Doreen Karoly:

1. You have no idea what the weather is like in Elk River in the winter which can start in early fall and last until late spring. A number of years Elk River has gotten six or seven feet of snow. This is the reason that the largest electric mill, at that time in the world, left Elk River and moved to Lewiston, Idaho.
2. Because of so much snow, having a carrier deliver is out of the question. Some times roads are not cleared of snow for days and some areas on steep hills are impossible for vehicles, even with chains.
3. A Locked mail box is very expensive-cost around \$300.00 with metal posts. After a few days and some times hours of heavy snowing where does one even find there mail box?
4. Where would you put a mail box to keep it from being destroyed by the snow plow? Any where close to a road, a mail box would be covered up by the snow plow, if not destroyed. We had a large fruit tree, on our property, destroyed by the snow plow this last winter. Elk River has to hire men to dig out the fire hydrants many times during the winter months. People who are handicapped would not be able to even get to these boxes. Now they go to the post office and people bring out their mail to them.
5. In Elk River our boxes are free to us and we are very thankful. In Elk River their has never been a house to house delivery for excellent reasons.
6. The fact that we might have to go to Boville or Deary to mail a simple letter that may weigh more than normal or send a package is very hard especially in winter months.
7. I am a volunteer President of the Elk River Historical Society and am asked to mail packages now and then of material to someone in USA or Canada.
8. Gordon's idea of having the person who brings the mail keep the now Post Office open just a few hours and be able to sell and weight packages and letters or envelopes and then close it. Two or three hours at the most and still have people get into the lobby to get there mail anytime day or night.
9. Elk River is not in Latah County but Clearwater County but thankfully the mail comes from Latah County.

Sincerely,
Deanna L. Kreisher
PO box 95
Elk River, Idaho 83827

Deanna Kreisher
Dawn J. Kelley
P.O. Box 95
Elk River, Idaho, 83827



08/22/2011

GORDON KREISHER

P.O. OX 95
ELK RIVER ID 83827

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Elk River Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You inquired about the hours and services that will be provided by the CPO. The CPO will be contracted to provide at least the same hours as the present Post Office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the Post Office, except for permit mail acceptance. Customers could meet at the new location and snow would not be an issue.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Jenkins".

Elizabeth Jenkins
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ELK RIVER Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
Very - very ineffective. Reasons (1) Too much snow during winter months. (2) Deliveries would be a nightmare. Large packages sent & delivered very complicated. (3) Snow plows would destroy mailboxes next to roads. (4) Side walks not shoveled would slow delivery time & very difficult. No one would pick up the mail or bring it to the door for 10,000 + dollars.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
A community post office is like a community, like the hub of a wheel. A form of an assurance.
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Better to keep present post office open even if a short time during a day. Perhaps the delivery person being trained to fall mail boxes, issue stamps & the sending of packages etc. Then live on their way.

Gordon Kreisker Gordon D Kreisker
Name of Postal Customer Signature of Postal Customer
Box 95, Elk River, Id. 83827
Mailing Address
17 Aug. 2011
City, State, and ZIP Code Date



A. Office

Name: ELK RIVER State: ID Zip Code: 83827
Area: WESTERN District: SEATTLE PFC
Congressional District: ID-01 County: CLEARWATER
EAS Grade: 55 Finance Number: 152800
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Doreen Karoly Date: 09/15/2011
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171 Fax No: (206) 442-6167

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	4
Favorable comments	0
Unfavorable comments	4
No opinion expressed	0
Total comments returned	4

Postal Concerns

The following postal concerns were expressed

- Concern (UnFavorable):**
Customers inquired about what hours and services would be provided by the CPO.

Response:
The CPO will be contracted to provide at least the same hours as the present Post Office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the Post Office, except for permit mail acceptance.
- Concern (UnFavorable):**
Customers inquired about what hours and services would be provided by the CPO.

Response:
The CPO will be contracted to provide at least the same hours as the present Post Office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the Post Office, except for permit mail acceptance. Customers could meet at the new location and snow would not be an issue.
- Concern (UnFavorable):**
Customers were concerned about having to travel to another Post Office for service.

Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- Concern (UnFavorable):**
Customers were concerned that the CPO would later be closed.

Response:
The Postal Service has every intention of maintaining a CPO in the community. A CPO will remain in the community as long as there are qualified offers to continue operations of the contract unit and there is a need for the services. Additionally, a CPO cannot be closed without proper justification and approval must be obtained from the Vice President, Delivery and Post Office Operations at Postal Service Headquarters. There will be no need to travel to another town for your Postal needs. Erecting curbside boxes will not be a requirement as customers would be able to maintain a P.O. box address. We are currently working with business owners to join in a partnership with the U.S Postal Service.

Nonpostal Concerns

The following nonpostal concerns were expressed

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MEMORANDUM TO THE RECORD:

DISCONTINUANCE PROPOSAL FOR: ELK RIVER ID ZIP Code: 83827

Place holder for proposal pages 1 to 6

For ITEM NUMBER 41: REVISED PROPOSAL

The proposal was not revised.

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 07/06/2011
2. Post Office Name ELK RIVER		3. State and ZIP + 4 Code ID, 83827-9998		
4. District, Customer Service SEATTLE PFC	5. Area, Customer Service WESTERN	6. County CLEARWATER	7. Congressional District ID-01	
8. Reason for Proposal to Discontinue The Elk River Post Office is earning under two hours per day with shrinking revenue and lower mail volume. The office has been vacant since 7/28/2008. We can provide regular and effective service by Highway Contract Route to the Elk River community from the Deary ID Post Office 27 miles away. This remote area can be served by the Highway Contract Route that is currently delivering and picking up the mail.		9. PO Emergency Suspension (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service
11. Staffing				
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: passed away Occupied 07/23/2008				
b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career				
c. Current PM POSITION Level (150) EAS-55 Downgraded from EAS-55				
d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0				
e. No of Others- 0 No of Career- 0 No of Non-Career- 0				
12. Hours of Service				
a. Time M-F 08:00 - 12:00 - 12:30 - 15:30		Sat Closed		Total Window Hours Per Week
a. Lobby Time M-F 24		Sat 24		37.00
13. Number of Customers Served				
a. General Delivery		0		
b. P.O. Box		92		
c. City Delivery		0		
d. Rural Delivery		0		
e. Highway Contract Route Box		1		
f. Total		93		
g. No. Receiving Duplicate Service		0		
h. Average No. Daily Transactions		14.20		
14. Daily Volume (Pieces)				
Types of Mail		Received	Dispatched	
a. First-Class		123	14	
b. Newspaper		36	0	
c. Parcel		7	2	
d. Other		0	0	
e. Total		166	16	
f. No. of Postage Meters		0		
g. No. of Permits		0		
Finances a. FY 2008 2009 2010		Receipts \$ 10,828 \$ 10,187 \$ 9,964	b. EAS Step 1 PM Basic Salary (no Cola) \$ 23025	c. PM Fringe Benefits (33.5% of b.) \$7,713
15a. Quarters				
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 07/31/2014 Annual Lease \$ 5760				
30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)				
Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
15b. Explain: Elk River building Lease is a ten year lease which does not expire until July 31, 2014. There is no 30-day termination clause.				
17. Schools, Churches and Organization in Service Area: No: 2 There is one church and the Syringa Club.		19. Administrative/Emanating Office (Proposed): Name DEARY EAS Level 13 Miles Away 27.0 Window Service Hours: M-F to 4:15 7:45 to 12:00 - 12:45 SAT 9:30 to 10:30 Lobby Hours: M-F 24 SAT 24 PO Boxes Available: 8		
18. Businesses in Service Area: No: 5 There are five small businesses in the area.		20. Nearest Post Office (if different from above): Name BOVILL EAS Level 11 Miles Away 17.0 Window Service Hours: M-F 4:00 7:30 to 12:15-1:00 to SAT Lobby Hours: M-F 24 SAT 24 PO Boxes Available: 43		
21. Prepared by				
Printed Name and Title DOREEN KAROLY		Signature DOREEN KAROLY		Telephone No. AC () (206) 442-6171
PO Discontinuance Coordinator Name DOREEN KAROLY		Location SEATTLE, WA		



09/15/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
ELK RIVER
Docket Number 1362319 - 83827

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, appearing to read "K. Nash for".

KATHERINE NASH
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: ELK RIVER, ID, 83827-9998
EAS Level: 55
District: SEATTLE PFC
County: CLEARWATER
Congressional District: ID-01
Proposal: ☒ Close ☐ Consolidate
Reason For Proposed: passed away
Alternate Service Proposed: Highway Contract Route Service
Customers Affected:
Post Office Box: 92
General Delivery: 0
Rural Route: 0
Highway Contract Route (HCR): 1
City Route: 0
Intermediate Rural: 0
Intermediate HCR: 0
Total number of customers: 93

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
07/23/2008	Postmaster vacancy occurred. Reason: passed away
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
04/27/2011	District manager authorization to study.
06/06/2011	Questionnaires sent to customers. Number sent: 102 Number Returned: 49 Analysis: Favorable 0 Unfavorable 40 No Opinion 9
	Petition received. Number of signatures: 0
	Concerns expressed:
	Congressional inquiry received: No
	Concerns expressed:
07/07/2011	Proposal and checklist sent to district for review.
07/06/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
07/07/2011	Proposal and invitation for comments posted and round-dated.
09/15/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 4 No Opinion 0 4
None	Premature PRC appeal received. Concerns expressed:
07/06/2011	Updated PS Form 4920 completed (if necessary).
09/15/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

DOREEN KAROLY
Name/Title
DOREEN KAROLY
District Post Office Review Coordinator

(206) 442-6171
Telephone Number
(206) 442-6171
Telephone Number



09/16/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Elk River Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Doreen Karoly, Post Office Review Coordinator, at (206) 442-6171 or Elizabeth Jenkins Manager Post Office Operations.

YUL MELONSON
DISTRICT MANAGER
415 FIRST AVE N
SEATTLE, WA 98109-9998

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1362319.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the ELK RIVER was received by 09/22/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 11/23/2011

Date of Removal: 12/25/2011

FINAL DETERMINATION TO CLOSE
THE ELK RIVER, ID POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Elk River, ID Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Deary Post Office, located 27 miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster passed away on July 23, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: The Elk River Post Office is earning under two hours per day with shrinking revenue and lower mail volume. The office has been vacant since 7/28/2008. We can provide regular and effective service by Highway Contract Route to the Elk River community from the Deary ID Post Office 27 miles away. This remote area can be served by the Highway Contract Route that is currently delivering and picking up the mail.

The Elk River Post Office, an EAS-55 level, provides service from 08:00 - 12:00 - 12:30 - 15:30 Monday - Friday, Closed Saturday and lobby hours of 24 on Monday - Friday and 24 on Saturday to 92 post office box or general delivery customers and one delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 18 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$10,828 (28 revenue units) in FY 2008; \$10,187 (27 revenue units) in FY 2009; and \$9,964 (26 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 30, 2011, representatives from the Postal Service were available at Andre Bloom Community Center, 112 S. 2nd St., to answer questions and provide information to customers. 45 customer(s) attended the meeting.

On June 06, 2011, 102 questionnaires were distributed to delivery customers of the Elk River Post Office. Questionnaires were also available over the counter for retail customers at the Elk River Post Office. 49 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 40 unfavorable, and 9 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Deary Post Office, an EAS-13 level office. Window service hours at the Deary Post Office are from 7:45 to 12:00 - 12:45 to 4:15, Monday through Friday, and 9:30 to 10:30 on Saturday. There are 8 post office boxes available.

Retail service is also available at the Bovill Post Office an EAS-11 level office, located 17 miles away. Window service hours at Bovill Post Office are from 7:30 to 12:15-1:00 to 4:00, Monday through Friday and on Saturday. There are 43 post office boxes available for rent.

The proposal to close the Elk River Post Office was posted with an invitation for comment at the Elk River Post Office, Bovill Post Office and Deary Post Office from July 13, 2011 to September 13, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about package delivery and pickup.
Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2. **Concern:** Customer expressed concern over the removal of mail services from their town.
Response: The U.S.P.S. is not proposing to remove mail service from Elk River. We are determining the feasibility of providing regular and effective service by a means other than what currently exists. Any changes to this service will be announced prior to implementation.

3. **Concern:** Customer suggested reducing/alternating the number of hours the post office operates.
- Response:** Hours are determined by the workload at the post office.
4. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.
- Response:** Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
5. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
6. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
7. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
8. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
9. **Concern:** Customers were concerned about later delivery of mail.
- Response:** The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would

like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

10. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

11. **Concern:**

Customers inquired about what hours and services would be provided by the CPO.

Response:

The CPO will be contracted to provide at least the same hours as the present Post Office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the Post Office, except for permit mail acceptance.

12. **Concern:**

Customers inquired about what hours and services would be provided by the CPO.

Response:

The CPO will be contracted to provide at least the same hours as the present Post Office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the Post Office, except for permit mail acceptance. Customers could meet at the new location and snow would not be an issue.

13. **Concern:**

Customers were concerned that the CPO would later be closed.

Response:

The Postal Service has every intention of maintaining a CPO in the community. A CPO will remain in the community as long as there are qualified offers to continue operations of the contract unit and there is a need for the services. Additionally, a CPO cannot be closed without proper justification and approval must be obtained from the Vice President, Delivery and Post Office Operations at Postal Service Headquarters. There will be no need to travel to another town for your Postal needs. Erecting curbside boxes will not be a requirement as customers would be able to maintain a P.O. box address. We are currently working with business owners to join in a partnership with the U.S Postal Service.

14. **Concern:**

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

15. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

16. **Concern:**

Customers questioned the economic savings of the proposed discontinuance.

Response:

Economic savings are only one of several factors considered. Economic savings have been calculated as required for discontinuance studies. The estimated cost of the CPO is based on price comparisons with other contracts providing similar services. A CPO is often located in an existing business and can operate more cost-effectively.

17. **Concern:**

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Elk River is an incorporated community located in CLEARWATER County. The community is administered politically by Mayor Council. Police protection is provided by the Clearwater County Sheriff. Fire protection is provided by the Volunteer Fire Dept. The community is comprised of This isolated community at the end of the highway is made up of retirees, loggers, ranchers, commuters and tourists. and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: There is one church and the Syringa Club., There are five small businesses in the area. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Elk River Post Office will be available at the Deary Post Office. Government forms normally provided by the Post Office will also be available at the Deary Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- 1. Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- 2. Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response: Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- 3. Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

4. Concern:

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster passed away on July 23, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 26,404 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 23,025
Fringe Benefits @ 33.5%	\$ 7,713
Annual Lease Costs	<u>+ \$ 5,760</u>
Total Annual Costs	\$ 36,498
Less Annual Cost of Replacement Service	<u>- \$ 10,094</u>
Total Annual Savings	<u>\$ 26,404</u>

A one-time expense of \$ 8500 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Elk River, ID Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Deary Post Office, located 27 miles away. Service will be provided to cluster box units (CBUs).

The postmaster passed away on July 23, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Elk River Post Office provided delivery and retail service to 92 PO Box or general delivery customers and one delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$26,404 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Elk River Post Office, Bovill Post Office and Deary Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Elk River Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Elk River Post Office, Bovill Post Office and Deary Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

11/08/2011

Date



11/23/2011

OFFICER-IN-CHARGE/POSTMASTER
Elk River Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Elk River Post Office Final
Determination Docket No. 1362319 - 83827

Please post in the lobby the enclosed final determination to close the Elk River Post Office. The final determination must be posted in a prominent place from 11/23/2011 through close of business on 12/25/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 12/26/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (206) 442-6171.

Sincerely,

DOREEN KAROLY
POST OFFICE REVIEW COORDINATOR
415 FIRST AVE N
SEATTLE, WA 98109-9998

Enclosures:
Final Determination Official Record



Date of Posting: 11/23/2011

Date of Removal: 12/25/2011

IMPORTANT

FINAL DETERMINATION TO CLOSE
THE ELK RIVER, ID POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

POSTAL

CLOSING

APPEALS MUST BE
RECEIVED ON OR
BEFORE 22 DEC 2011



January 4, 2012

MEMORANDUM TO THE RECORD

SUBJECT: Elk River Post Office Administrative Record

After review of the Administrative Record for the discontinuance of the Elk River Post Office, the following information is reposted to comply with Postal Regulations. The information below will be included in the Administrative Record.

ITEM No. 47 – Notices of the final determination indicates copies of the final determination are available for public inspection at the Bovill and Deary Post Offices during normal office hours. The final determination was posted in the Elk River Post Office on November 23, 2011 and will remain posted due to appeal to the P.R.C. The final determination will be posted in Bovill and Deary from January 4, 2012 through March 5, 2012. Round dated copies of the final determination posting date is attached to this memo.

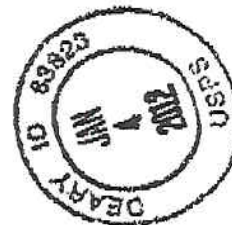
Doreen Karoly
Review Coordinator
Seattle District

Docket J362319-81827
Item Nbr: 47
Page Nbr: 1

Date of Posting: 11/23/2011

Date of Removal: 12/25/2011

FINAL DETERMINATION TO CLOSE
THE ELK RIVER, ID POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



Docket: 1362319-87827
Item Nbr: 47
Page Nbr: 1



Date of Posting: 11/23/2011

Date of Removal: 12/25/2011

FINAL DETERMINATION TO CLOSE
THE FLK RIVER, ID POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE